



COMMUNITY NEWSLETTER

Summer 2024



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WATER QUALITY FAQs

Dive into our Frequently Asked Questions on how we ensure your water is not only healthy, but also high-quality!

How does LACWD make sure my water is safe to drink?

We conduct weekly analysis on water samples from several key locations. This includes testing for bacteria, color, turbidity, odor and disinfectant level. The state-of-the-art instruments are capable of detecting contaminants in very small quantities.

What water regulations exist to protect public health?

- Federal regulations: Safe Drinking Water Act
Environmental Protection Agency (EPA) sets health-based standards known as Maximum Contaminant Levels (MCLs)
- California regulations: The State Water Resources Control Board, Division of Drinking Water oversees MCLs. These regulations are sometimes stricter than EPA standards

Why is my water cloudy?

This occasional cloudy appearance is caused by tiny air bubbles in the water. This is completely safe, and the air bubbles will naturally escape. You should notice restored clarity within a minute or so.

What are PFAS?

Per-/Polyfluoroalkyl Substances (PFAS) are a group of synthetic chemicals prevalent in numerous products over the past seven decades. As part of our commitment to keeping you informed about water safety and public health matters, LACWD actively monitors PFAS levels in our water supply. Learn more about PFAS and what we're doing to protect public health at [Understanding PFAS](#)

OUR MISSION

To provide reliable, high-quality water and responsive customer care in a cost-effective, sustainable, and environmentally-responsible manner.



Your satisfaction and peace of mind regarding your water quality are our top priorities. If you have any additional questions, please contact us.

WHERE DOES MY WATER COME FROM?

Impressive engineering ensures your water supply! Our water sources include:

- Local groundwater
- California State Water Project (SWP)
 - System of reservoirs, pump stations, storage facilities, power plants, and 660 miles of pipes and canals that spans two-thirds the length of California
- Colorado River Aqueduct (CRA)
 - Spans 240 miles, carrying water from the Colorado River to Southern California.

A truly coordinated effort to bring water to your tap. For specifics on the source of your region's water, visit [LACWD District Overview](#)

WATER QUALITY REPORTS

The California State Water Resources Control Board requires all water systems to prepare Annual Water Quality Reports (or Consumer Confidence Reports) by July 1 of each year. The report includes information on:

- The quality of your specific district’s drinking water
- Where your drinking water comes from
- What it takes to deliver water to your home
- The importance of protecting drinking water sources

To view the most recent reporting, visit LACWaterworks.org.



LACWD TEAM MEMBER SPOTLIGHT



Greg Nalbantian has worked at LACWD 17 years, now as Water Quality Lead. He and his team conduct testing at tanks and various points in the water system to make sure our community’s water meets all federal and state standards. “It takes a village to provide safe water...I love that my job enables me to provide our community with clean potable water on a continual basis.”



ATTEND OUR WEBINAR: DRINKING WATER 101

- Learn about your water sources, water quality and more!
- Thursday, July 25th, 6pm (Spanish 6:30pm)
- [Register here](#)

STAY CONNECTED

- Online chat or submit a form on LACWaterworks.org (available in English or Spanish)
- Report a problem through LACWaterworks.org or (877) 637-3661
 - Press 2 for 24/7 dispatch center
 - Live representatives available M-F 8am-5pm



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Learn more about water conservation rebates, tips and a free water use survey at LACWaterworks.org.