



HOMEOWNER ISSUES CONCERNING MUDFLOW ENGINEERING ADVICE AFTER A MAJOR FIRE

Please take the opportunity to fill out this questionnaire. Your valuable input will be used to help communities affected by major brush fires in the future.

Name: _____

Address: _____

City/State/Zip: _____

Telephone/Email (Optional): _____

Category 1: Professionalism

Did the County representative introduce themselves?	Y	N
Was the County representative polite?	Y	N
Did he/she explain to your satisfaction the service they were providing?	Y	N
Did he/she listen to your concerns?	Y	N
Did the County representative discuss mudflow protection advice for your home?	Y	N
Was the engineering advice easy to understand?	Y	N
Do you think the handouts provided will be useful?	Y	N

Category 2: Opinion

Do you consider government help after a natural disaster important?	Y	N
Do you consider Public Works mudflow protection advice after a major fire important?	Y	N
Do you believe that mudflow hazards after a fire are overstated?	Y	N
Do you consider your home will be protected from mudflow hazards?	Y	N

Category 3: Action

Do you intend to implement the mudflow engineering advice?	Y	N
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If not, why? _____

Will time restraints prevent you from implementing the engineering advice given?	Y	N
Do physical limitations prevent you from implementing the engineering advice?	Y	N
Will financial concerns prevent you from implementing the engineering advice?	Y	N
Did the County representative discuss how to get free sandbags from your local fire department?	Y	N

Category 4: Overall

On a scale from 1 to 10 (1 being unimportant and 10 being very important),
how important would you rate the value of the mudflow engineering advice given?

1 2 3 4 5 6 7 8 9 10

Category 5: Comments & Suggestions

Are there any suggestions you would like to offer regarding mudflow engineering advice given?	Y	N
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If yes, please explain: _____

How can we improve service? _____

Are there any other comments you would like to offer?	Y	N
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If yes, please explain: _____

Thank you for completing our questionnaire.

Please return the questionnaire within the enclosed envelope.