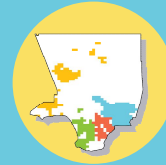




CONSOLIDATED SEWER MAINTENANCE DISTRICT

11TH EDITION, 2016

We provide sewer maintenance services to protect the public and the environment in a highly efficient, effective, and responsive manner.



The Consolidated Sewer Maintenance District (CSMD), managed by the County of Los Angeles Department of Public Works Sewer Maintenance Division, provides sewage collection services for over 2 million customers in the unincorporated County, 37 member cities, and 2 contract cities.



24-Hour Hotline

800-675-HELP

800-675-4357

*Are you experiencing a sewer backup
or overflow?
Are odors, vermin, and roaches coming
out of manholes or drains?*

GIVE US A CALL!

Nothing should ever be flushed down the toilet except, well, the "unmentionables."



Get to know the UNFLUSHABLES

The following products are often mistakenly flushed down the toilet or otherwise put into the sewer system, resulting in clogged pipes, broken pumps, and sanitary sewer overflows:

Disposable Wipes and Diapers

Paper Towels

Condoms

Feminine Hygiene Products and Applicators

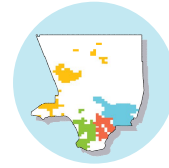
Cat Litter

Shop Towels or Rags

Disposable Gloves

Dental Floss

Q-tips, Cotton Balls, and Makeup Pads



POLLUTION PREVENTION

BEGINS AT HOME

There's no way around it – we live in a disposable society. From disposable plates, forks and napkins to disposable diapers, feminine hygiene products, and cleaning supplies, we use and throw away literally tons of things each year.

Unfortunately, many of us are misled by product labels and ad campaigns that say products sold as "disposable" are also "flushable." We're here to tell you they're NOT. Nothing should ever be flushed down the toilet except, well, the "unmentionables."

The fact is, your toilet and the sewer line it is connected to was specifically designed for toilet paper and human waste. That is it. Anything bigger, thicker, longer, stringier, stiffer, less water soluble, more fibrous can clog pipes, catch on tree roots in the line, or get caught in the pumps that move wastewater from your home to the wastewater treatment facility.

(Adapted from the City of Fresno at http://www.fresno.gov/NR/rdonlyres/A95D24DD-D029-4F89-8806-5F68C3C2459F/30598/DPU_Flushables.pdf)

ACCOMPLISHMENTS

- 855 responses to customer service requests.
- 1,333 miles of sewer lines cleaned.
- 202,938 manhole structures inspected.
- 1,302 manholes raised to street level.
- 271 miles inspected using closed-circuit television.
- 93,232 feet treated for root intrusion.
- 11,647 pump station inspections.



Fight FOG

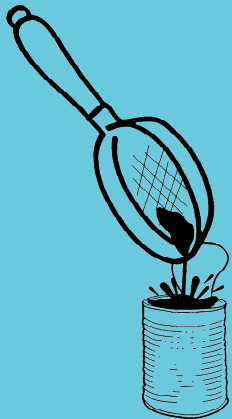
Keep Fats, Oils, and Grease out of YOUR drain!

WHAT IS FOG?

FOG stands for Fats, Oils, and Grease and are found in common food and food ingredients such as meat, fish, butter, cooking oil, mayonnaise, gravy, sauces, and food scraps.

If poured down the drain or into the garbage disposal, FOG will build up over time, adhering to sewer walls. This could eventually cause an expensive sewer backup in your home.

Pour cooled fats, oils, and grease into a covered, disposable container and throw it in your trash.



Before washing dishes, scrape food scraps from plates, pots, and pans into the trash or compost.



Soak up remaining fats, oils, and grease with a paper towel and dispose it in the trash.



Avoid using your garbage disposal.

Use sink strainers to catch food waste while washing dishes.

COOL IT, CAN IT, AND TRASH IT!

Fight FOG

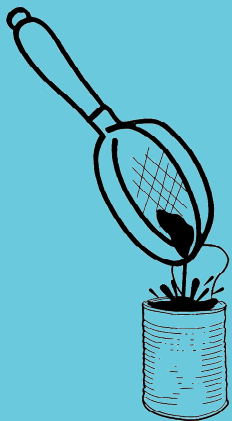
Mantenga las grasas y los aceites fuera de las alcantarillas!

¿QUÉ ES FOG?

FOG representa GRASAS Y ACEITES y se encuentran en alimentos comunes y en ingredientes como carne, pescado, mantequilla, aceite de cocina, mayonesa, salsas, y residuos de comida.

GRASAS Y ACEITES se acumulan en las alcantarillas y con el tiempo pueden causar una obstrucción que resultaría en una reparación muy costosa.

Coloque las grasas y los aceites fríos en un recipiente desechable que tenga tapadera y arrójelo a la basura.



Antes de lavar los platos, arroje los residuos de comida, grasas, y aceites en la basura o utilícelos como fertilizantes.



Absorba las grasas y los aceites restantes con servilletas de papel y arrójelas a la basura.



Evite usar el triturador de basura.

Utilice un colador para recoger los residuos de comida mientras lava los platos.

ENFRÍELO, ENLÁTELO, Y TÍRELO !

Fight FOG

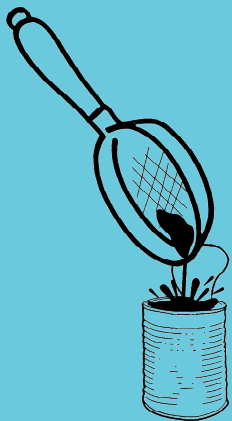
請不要將脂肪，油和油脂倒入水槽！

什麼是 FOG？

FOG 是指脂肪，油和油脂。它們常見于日常食品，如肉，魚，黃油，烹飪油，美奶滋（蛋黃醬，肉汁，調味料，和食物殘渣中。

如果將 FOG 倒入水槽，或到垃圾處理槽，它們會漸漸粘附在下水道管壁上，這可能會導致下水道的污穢物倒流到住家里，造成严重的财物损失。

用紙巾吸收剩餘的脂肪，油和油脂，再將紙巾丟入垃圾桶。



在洗滌前，先刮去碗盤上的食物殘渣，再將食物殘渣扔進垃圾桶或堆肥桶。



將冷卻的脂肪，油和油脂倒入有蓋的一次性容器，再把容器丟入垃圾桶。



避免使用您的垃圾處理槽。

洗碗時，請使用水槽濾網過濾食物殘渣。

冷卻，裝罐，再丟棄！

Fight FOG

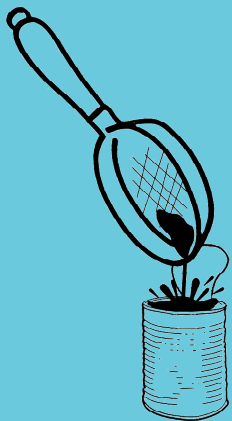
ĐỪNG ĐỂ DẦU MỠ RƠI VÀO ỐNG CỐNG NHÀ BẠN

FOG là gì?

FOG viết tắt là Mỡ, Dầu, và Chất béo thường thấy trong thức ăn hàng ngày như thịt, cá, bơ, dầu ăn, mayonnaise, nước sốt, và đồ ăn thừa.

Nếu đổ những thứ này vào ống cống hoặc máy xay rác, những chất dầu mỡ sẽ bám vào thành ống cống. Sau một thời gian, nó sẽ làm nghẹt ống cống trong nhà bạn.

Đổ dầu mỡ thừa vào hủ, đậy nắp và bỏ vào thùng rác.



Trước khi rửa chén đĩa, nồi, chảo... bỏ những thức ăn thừa vào thùng rác.



Thấm hết những chất dầu mỡ bằng giấy và bỏ vào thùng rác.



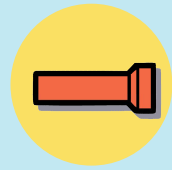
Tránh dùng dùng máy xay rác.

Dùng đồ lọc trong bồn rửa chén để vớt hết đồ ăn thừa khi rửa chén đĩa.

Để nguội đó, Vào lon, Bỏ vào thùng rác!



Cleaning a sewer line using hydro jetting.



No Drugs Down the Drain

PROPER DISPOSAL OF MEDICATIONS:

- Household Hazardous Waste collection events.
- Drop-off sites: Antelope Valley Environmental Collection Center, EDCO Recycling and Transfer Center, or City of Los Angeles Sanitation S.A.F.E. Centers.
- Designated Sheriff's stations or drop-off sites during National Prescription Drug Take-Back Day.
- Return to a pharmacy near you.

FOR MORE INFORMATION VISIT:

www.dpw.lacounty.gov/epd/hhw/nodrugs.cfm

(888) CLEAN-LA

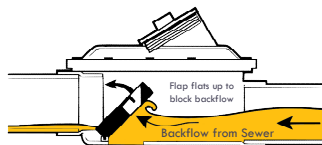


Do not flush unused, unwanted, and expired medications down the toilet or put them in drains.



PREVENTING SEWER BACKUPS USING BACKFLOW VALVES

Backflow valves prevent sewage from the mainline sewer from entering your home/building. If sewage enters your lateral from the mainline and reaches the valve, a flap floats up and blocks the sewage flow.



Backflow valves are installed at the exit point of the sewer lateral from your home/building, typically located outside of your home/building in an access box to make maintenance easy. Routine maintenance is required in order to be effective. If you are unsure if your home/building has a backflow valve installed or would like to have one installed, contact a licensed plumber. Your home lateral may need a backflow valve installed if any of your plumbing fixtures are located below street level or if the street level is steeply uphill.

FACILITIES

Sewer Lines	4,600 miles
Manhole Structures	101,677
Sewage Pump Stations	159
Wastewater Treatment Plants	4
Maintenance Yards	6

18-foot root removed from the sewer line.





County of Los Angeles
 Department of Public Works
 Sewer Maintenance Division
 P.O. Box 1460
 Alhambra, CA 91802-1460

CONTACT INFORMATION

FOR QUESTIONS OR COMMENTS
 REGARDING THIS ANNUAL REPORT:
 (626) 300-3399

VISIT OUR WEBSITE AT:

www.dpw.lacounty.gov/smd/smd

Follow us on Twitter [@LACoWater](https://twitter.com/LACoWater)

PLEASE SEND
 WRITTEN INQUIRIES TO:

County of Los Angeles
 Department of Public Works
 Sewer Maintenance Division
 P.O. Box 1460
 Alhambra, CA 91802-1460

Consolidated Sewer Maintenance District Service Areas

Unincorporated County

(Not all areas are listed)

Altadena	Rancho Dominguez
Athens	Rosewood
Avocado Heights	Rowland Heights
Azusa	San Jose Hills
Bassett	San Pasqual
Castaic	Santa Monica Mountains
Chatsworth	South San Gabriel
Del Aire	South Whittier
East La Mirada	Stevenson Ranch
East Los Angeles	Sunrise
East Rancho Dominguez	Valinda
East San Gabriel	View Park
East Valinda	Walnut Park
El Camino Village	West Carson
El Monte	West Puente Valley
Florence/Firestone	West Rancho Dominguez
Hacienda Heights	West Valinda
La Rambla	West Whittier
Ladera Heights	Westfield
Lake Hughes	West Hills
Lennox	Westmont
Los Nietos	Willowbrook
Northeast San Gabriel	Windsor Hills
North Whittier	Wiseburn
Quartz Hill	

Cities

Agoura Hills	Lomita
Artesia	Malibu
Baldwin Park	Palos Verdes Estates
Bellflower	Paramount
Bell Gardens	Pico Rivera
Bradbury	Rancho Palos Verdes
Calabasas	Rolling Hills
Carson	Rolling Hills Estates
Commerce	Rosemead
Cudahy	San Dimas
Diamond Bar	Santa Clarita
Duarte	Santa Fe Springs
Glendora	South El Monte
Hawaiian Gardens	Temple City
Hidden Hills	Walnut
Industry	Westlake Village
Irwindale*	West Hollywood*
La Cañada Flintridge	
La Habra Heights	<i>*limited service on a contract basis</i>
Lakewood	
La Mirada	
Lawndale	

