

# How to Register for MyWAM My Waterworks Account Manager

1. Open up a web browser
2. Go to the following link: <https://dpw.lacounty.gov/mywam>
3. If you don't have your new Account # and Customer #, click on the link „here“ (see screen shot below). If you know your new Account # and Customer #, skip to Step 7.

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**pw** Waterworks Districts  
COUNTY OF LOS ANGELES DEPARTMENT OF PUBLIC WORKS

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**My WAM**

MyWAM (My Waterworks Account Manager) provides easy, instant access to your waterworks account.  
Two easy steps to get started:

1. Locate your new Account Number & Customer Number by clicking [here](#).
2. Register below to set up your User Name and Password to log into MyWAM.

### Login

User Name:

Password:

Remember Login

[Register](#) [Forgot Password?](#)

4. Fill out the four fields (last name, street address number, zip code, and phone #) to look up your new Account # and Customer #.

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**pw** Department of Public Works

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### New Account Number & Customer Number Look-Up

With the new MyWAM (My Waterworks Account Manager) system, we have gone to a new Account Number & Customer Number scheme, which will appear on your next water bill. In the meantime, enter your info below and we will provide your new Account Number & Customer Number for you to register for MyWAM.

(All fields required)

Last Name:

Street Address:  (Numbers only)

Zip Code:

Phone Number:  (10 digits, including area code; no dashes)

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## How to Register for MyWAM My Waterworks Account Manager

5. Write down your new MyWAM Account # and Customer #. This info will be used to register for a new MyWAM online account.

Department of Public Works

New Account Number & Customer Number Look-Up

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Old Account Number      Address      MyWAM Account Number      MyWAM Customer Number

**MyWAM Account Number**      **MyWAM Customer Number**

6. You can also find your new Account # and Customer # on your new water bill (see bill image below)

# Understanding Your New Water Bill

**COUNTY OF LOS ANGELES**  
**PUBLIC WORKS**  
Public Service That Works

**LOS ANGELES COUNTY DEPARTMENT OF PUBLIC WORKS WATERWORKS DISTRICTS**  
1-877-637-3661  
www.lacwaterworks.org

Bill Date: 11/12/2010  
Bill #: 909260  
Due Date: 12/07/2010  
Total Due: \$172.55

Account # 04040404      Customer # 0404044

2222 FREEMONT AVE LANCASTER

Meter #	Meter Size	B.U.	Service Period From	To	Days	Previous Meter Reading	Current Meter Reading	Usage
51233513	3/4"x1"	1	9/14/10	11/10/10	57	322	472	150

**YOUR ACCOUNT SUMMARY**

For Bill Amount	\$106.92
Payment - Thank you	\$106.92
<b>*PAST DUE BALANCE (subtotal)</b>	\$0.00
<b>NEW CHARGES</b>	
Monthly Service Charge	\$30.56
Consumption - Tier 0	\$0.00
Consumption - Tier 1	\$23.22
Consumption - Tier 2	\$61.27
Consumption - Tier 3	\$25.80
Quantity Facilities Construction Surcharge	\$11.70
<b>CURRENT CHARGES (subtotal)</b>	\$172.55
<b>TOTAL AMOUNT DUE</b>	\$172.55

**Compare Usage**

Period	Days	Units (MCF)	Daily-Use (MCF)
Current	57	150	2.63
Last Year	56	59	1.06

**LOS ANGELES COUNTY DEPARTMENT OF PUBLIC WORKS WATERWORKS DISTRICTS**  
Pay online at www.lacwaterworks.org

Bill #	909260	Due Date	12/07/2010	Total Due	\$172.55
Account #	04040404	Customer #	0404044		

JOHN DOE  
2222 FREEMONT LANCASTER

Make Checks Payable to: "LA County Waterworks"

JOHN DOE  
FREMONT ALHAMBRA PROPERTY MNG  
2222 FREEMONT AVE  
LANCASTER CA 93551

LOS ANGELES COUNTY WATERWORKS DISTRICTS  
PO BOX 512150  
LOS ANGELES, CA 90051-0150

6540000009092600004018987000172550001725592011

- **Bill at a glance:** Summary of current charges and total amount due.
- **New!** Important messages from Waterworks.
- **New!** Use the new customer number to create a MyWAM\* user profile.
- **New!** The new account number is linked to the service address not the customer.
- **New!** Bill shows detailed service charge activity.
- **New!** Compare current water use to the previous year.
- **Return Payment Portion**

## How to Register for MyWAM My Waterworks Account Manager

7. Click the “Register” link (see screen shot below).

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2. Register below to set up your User Name and Password to log into MyWAM.

### Login

User Name:

Password:  Login

Remember Login

[Register](#) [Forgot Password ?](#)

8. Fill out all the information in the fields. Enter your new Account # and Customer #. You can also register to receive electronic bills by selecting „True” next to question: „Receive eBills?” By selecting eBill, you will **not** receive paper bills in the mail.

### MyWAM Registration

**\*Note:** Please enter all required information below to register for a MyWAM account. Once you have registered, you will receive an email containing a link and unique Verification Code. That email is legitimate and will be sent from: "donotreply@dpw.lacounty.gov". Click on the link to login and complete your registration.

Locate your new Account Number & Customer Number by clicking here.

All fields marked with a red arrow are required.

User Name:  ↵

First Name:  ↵

Last Name:  ↵

Display Name:  ↵

Email Address:  ↵

Confirm Email:  ↵

Enter a password.

Password:  ↵

Confirm Password:  ↵

Customer Number:  ↵

Account Number:  ↵

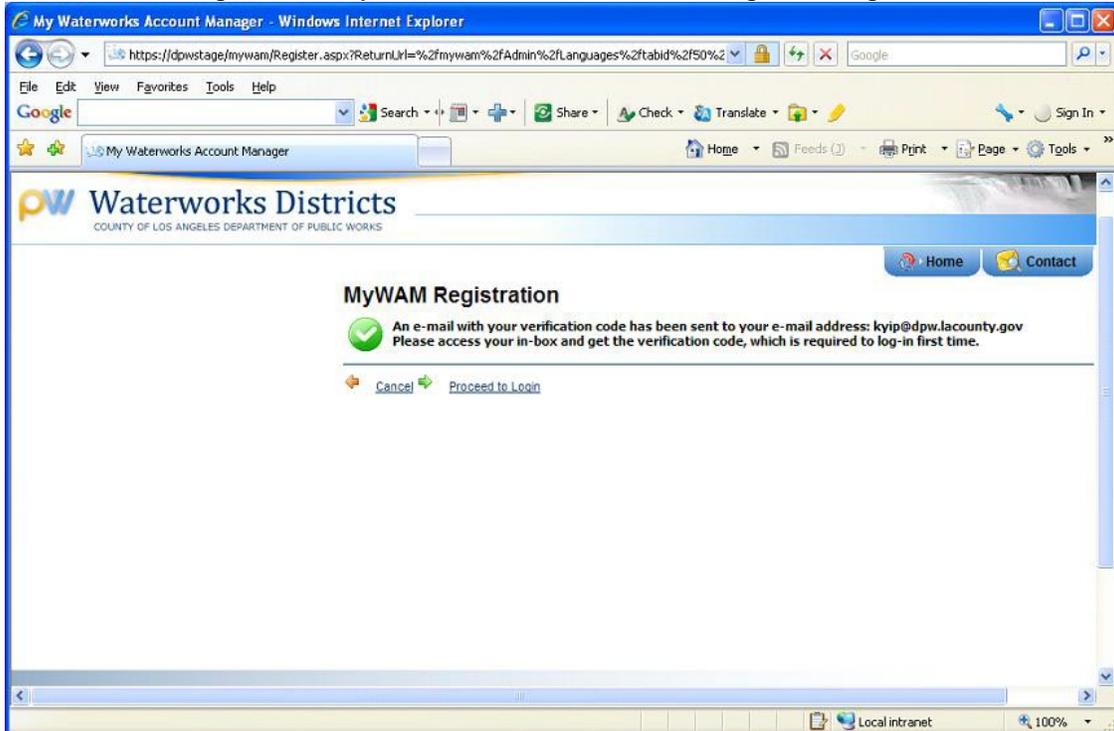
Receive eBills?  True  False

By signing up for eBill, you will receive an email when your water bill is ready. Upon logging into MyWAM, you can choose from current or historical bills to view, save, or print.

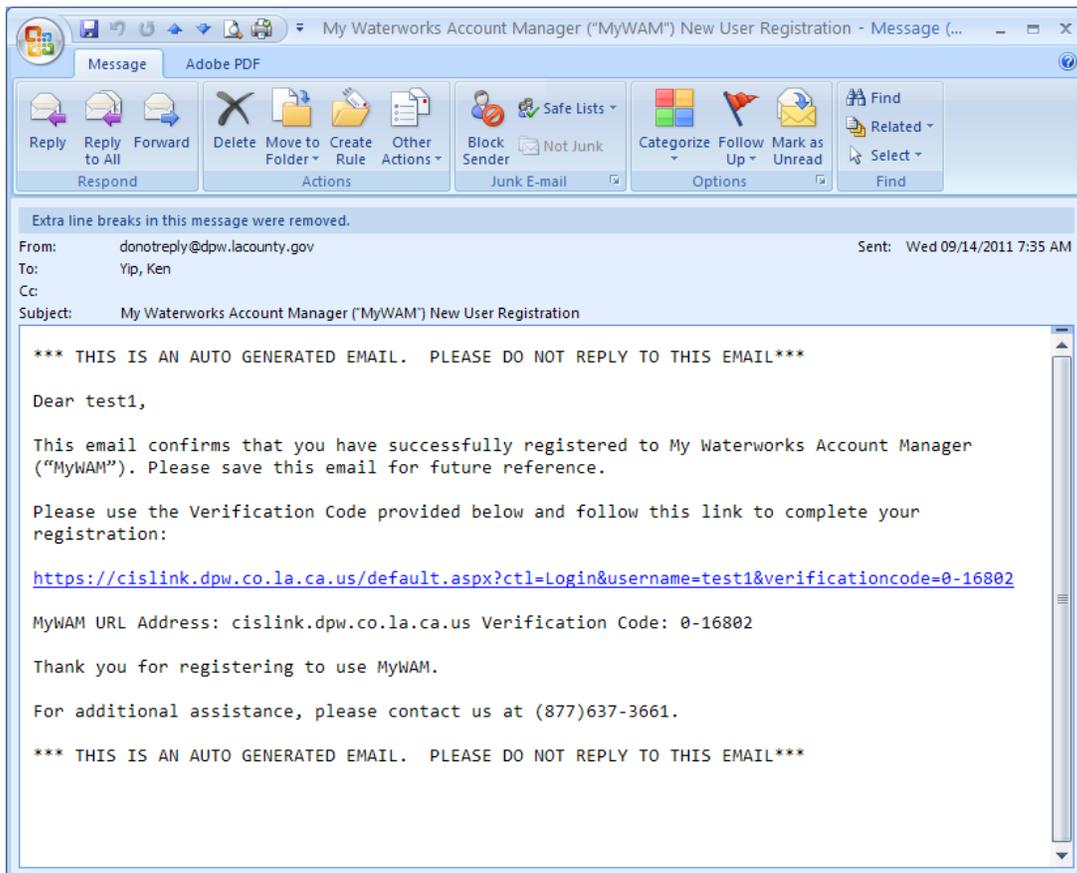
This will discontinue the mailing of water bills; you will no longer receive paper bills. You can always change your preference in MyWAM.

## How to Register for MyWAM My Waterworks Account Manager

9. Upon successful registration, you will receive the following message below.

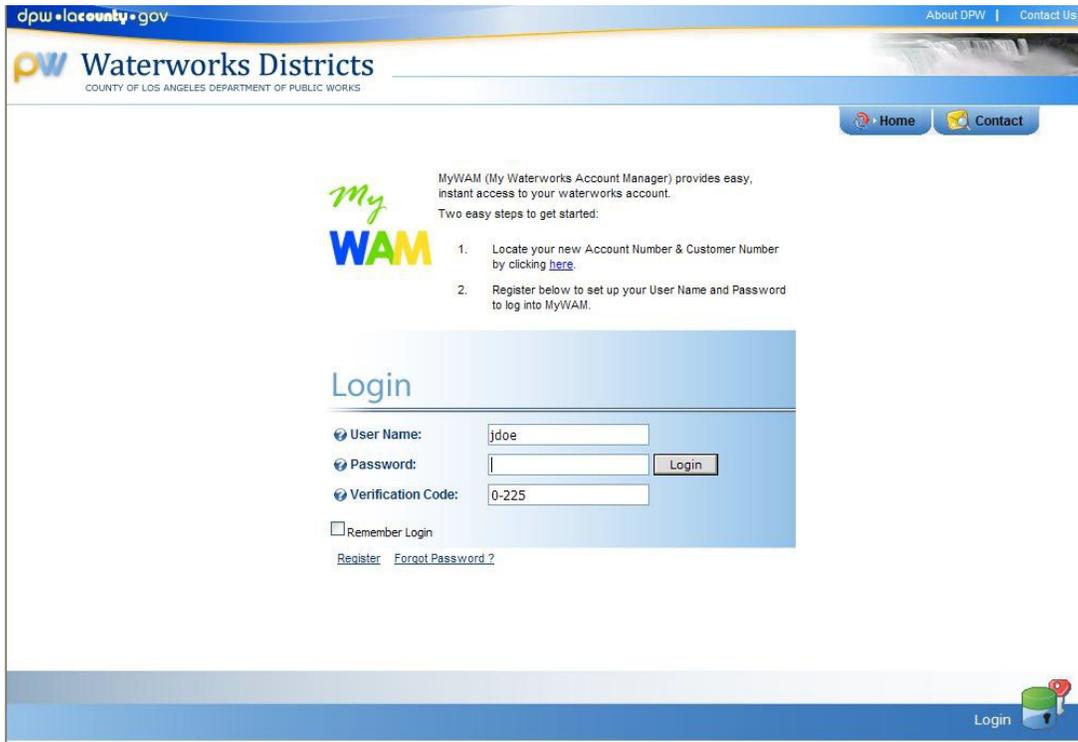


10. You will also receive an email similar to the one below. This email contains your Password, and Verification Code. Click on the link contained within the email to login and complete your registration. Use the „Make A Payment“ feature to pay your water bills online via eCheck or Credit Card.



# How to Register for MyWAM My Waterworks Account Manager

Note: The Verification Code must be entered the first time you login to MyWAM. This completes the registration process and the code is no longer needed.



Use the „Make a Payment“ feature to pay your water bills online via eCheck or Credit Card.

