

SUMMER 2010

Los Angeles County Waterworks Districts Newsletter

NEW BILL COMING YOUR WAY!

Online billing makes account management easier and faster

This fall, the Los Angles County Waterworks Districts (Districts) will implement a new customer billing system that will streamline the billing process and offer new payment and account access features.

The new system will allow customers to submit payment via credit cards and checking accounts through new web and telephone systems. Customers will also have access to water consumption data which will allow customers to monitor their water use and easily compare it to the same time in the year prior.

Check this month's bill for your new account information:

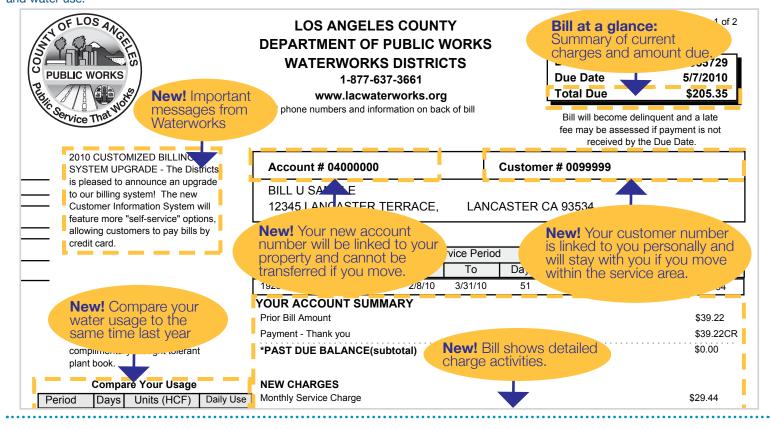
- Current account numbers will be changed to a new eight-digit account number which is uniquely linked to each property.
- Customers will also be assigned a seven-digit customer number that will stay with customers who move within the service area.

New Website to Offer New Features

Easy Access to **Information**

Visit lacwaterworks.org this fall to check out our new online features including the Districts' new online bill pay feature, water supply information and new water conservation tips and register your e-mail address to receive regular updates.

BILL SAMPLE The format and appearance of the new bill will also change in order to provide you with more information about your charges and water use.



CONSERVE

THIS SUMMER AND BEYOND

THE LOS ANGELES COUNTY WATERWORKS DISTRICTS
APPLAUDS YOUR CONSERVATION EFFORTS and urges all
customers to continue to conserve. You already know the "Three
Easy Ways" to save water, and your water conservation efforts have
put the Districts on track for 20 percent reduction by 2020, but did
you know the average household still uses 650 gallons of water
per day?

We need to keep water conservation top of mind, even with this year's normal rainfall, so we have three new ways you can reduce water use this summer and throughout the year.

SET YOUR SPRINKLER SYSTEM to water only at night. You'll save hundreds of gallons of water each month.

FIX INDOOR FAUCETS and toilet leaks and save thousands of gallons each month.

PLANT NATIVE and drought-tolerant landscapes and save tens of thousands of gallons each month.





Districts customers are eligible for rebates up to \$150 on the latest watersaving items:

- Rotating sprinkler nozzles
- Smart sprinkler controllers
- High-efficiency clothes washers
- High-efficiency & dual flush toilets
- Synthetic turf
- Waterless urinals

Apply online at lacwaterworks.org

Look for our new water conservation campaign this summer!

District 40 Calender Event

Los Angeles County Waterworks District No. 40, Antelope Valley State of the District meeting.

Join fellow residents to hear the State of the District and learn about the District's rebate programs that offer up to \$150 towards installation of water saving appliances, free water audits, scheduled on-going maintenance, future projects, and more at the following locations:

MONDAY JULY 12, 2010

6 p.m. – 8 p.m. Lane – Joe Walker Gymnasium 5520 W Ave. L-8 Lancaster, CA 93536

WEDNESDAY JULY 14, 2010

6:30 p.m. – 8:30 p.m. Larry Chimbole Cultural Center 38350 Sierra Highway Palmdale, CA 93550 This is the final print edition of Splash. For future newsletters, please visit lacwaterworks.org and register for the e-newsletter.

Let Us Know

To report water leaks or nuisance water running into the street, call 1 (800) 675-HELP Please provide an address for our Districts crews to investigate.

County of Los Angeles Department of Public Works P.O. Box 1460 Alhambra, CA 91802-1460 Phone: (626) 300-3362

Email: vmfowler@dpw.lacounty.gov www.lacwaterworks.org

Mission

"To provide reliable, high-quality water at a reasonable cost to all of our customers."