



*Public Works*  
LOS ANGELES COUNTY

**RULES AND REGULATIONS  
OF THE  
LOS ANGELES COUNTY  
WATERWORKS DISTRICTS  
AND THE  
MARINA DEL REY WATER SYSTEM**

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Department of Public Works  
Waterworks Division  
1000 South Fremont Avenue  
Alhambra, CA 91803  
(626) 300-3300

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**PART 1 - GENERAL CONDITIONS AND RULES**  
**SECTION A - RULES FOR DEFINITION OF TERMS**

Definitions: The following terms shall have the meanings as hereinafter defined whenever reference is made thereto.

- 1-A-1 DISTRICT: Any County Waterworks District in the County of Los Angeles, the governing body of which is the Board of Supervisors, formed pursuant to Division 16 of the State of California Water Code, Section 55,000, et seq., and the Marina Del Rey Water System.
- 1-A-2 BOARD: The Board of Supervisors of the County of Los Angeles.
- 1-A-3 APPLICANT: The person, firm, company, corporation, organization, developer, sub-divider, or agency applying for water service or services rendered by the District.
- 1-A-4 CUSTOMER/CONSUMER: The person, firm, developer, sub-divider, company, corporation, organization, or agency of record receiving water service from the District.
- 1-A-5 READ DATE: The date upon which a water meter is read for the purpose of preparation of a water bill for a customer.
- 1-A-5a BILL DATE: The date upon which a water bill is prepared.
- 1-A-6 WATER SERVICES: The services performed by the District incidental to supplying water including the following:
- 1-A-6a DOMESTIC WATER SERVICE: The service performed by the District to provide water for domestic use and includes the use of water for household residential purposes, sprinkling lawns, irrigating small gardens and shrubbery, watering livestock, washing vehicles, and ordinary uses of water at residences, businesses and commercial establishments.
- 1-A-6c WATER SERVICE TO TAX-EXEMPT PROPERTY: The class of domestic water service rendered by the District in providing new water service to or for tax-exempt premises after the District is formed or after the tax-exempt premises is included in the District by annexation.

- 1-A-1 Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70  
1-A-3 Rev. 6/13/78-Sch. 53, 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Rev. 7/15/93  
1-A-4 Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77  
1-A-5 Rev. 11/57, Rev. 7/15/93  
1-A-5a Added 5/20/93  
1-A-6a Rev. 7/15/93  
1-A-6b Deleted 4/66  
1-A-6c Rev. 2/63, Rev. Para. 5 9/4/84-Sch. 73 and 11/6/84-Sch. 74, Rev. Para. 5, 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION A - RULES FOR DEFINITION OF TERMS (Continued)**

1-A-6c WATER SERVICE TO TAX-EXEMPT PROPERTY: (Continued)

Tax-exempt premises shall pay to the District the applicable Capital Improvement Charge either prior to being served water by the District or prior to receiving District water from the system of a Contracting Agency. If the tax-exempt property requiring water service was not tax exempt at the time of the formation of the District or at the time of the premises' inclusion in the District by annexation, credits against the Capital Improvement Charge shall be allowed for any District taxes or assessments paid by the property or in accordance with Rule No. 1-I-2 (b).

If the tax-exempt premises fronts on a water main of the District and the premises are to be served by the District or by a Contracting Agency, Local System Improvement Charges shall apply to the premises.

If the tax-exempt premises does not front on a water main of the District and the premises is to be served by the District, the applicable Rules on Local System Improvement Charges and Water Main Extensions shall apply to the premises.

If the tax-exempt premises does not front on a water main of the District and the premises is to be served by a Contracting Agency, the Local System Improvement Charges shall apply to the premises.

The Contracting Agency (see Rule 1-A-36) shall notify the District before providing service to the tax-exempt premises, and upon computation of the applicable Capital Improvement and Local System Improvement Charges by the District, the Contracting Agency shall, before providing service, collect and remit same to the District or receive notification from the District that the charges have been paid directly by the tax-exempt premises.

The District shall have the right to discontinue water service to the Contracting Agency if such applicable Capital Improvement and Local System Charges are not paid prior to the tax-exempt premises receiving water service from the Contracting Agency.

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION A - RULES FOR DEFINITION OF TERMS (Continued)**

- 1-A-6d CONSTRUCTION WATER SERVICE: The service provided by the District in supplying water for backfilling trenches and other construction service on a temporary basis only, not to exceed a term of six months. The District may suspend use and/or discontinue issuance of construction water services and direct applicants to utilize recycled, raw or other water sources, when in the opinion of the District Engineer physical conditions are such that the added demands would be detrimental to the District operations.
- 1-A-6e METERED WATER SERVICE: The supplying of water by the District through a meter which measures the quantity of water used. This shall be the normal method of providing water service.
- 1-A-6g ENGINEERING AND CONSTRUCTION SERVICES: Those services performed by the District in preparation of plans and specifications, checking the plans submitted by privately employed engineers for water systems proposed to be installed within a District, inspecting the construction of water systems installed by private contractors, and the installation of water systems in a District from charges or deposits paid by developers or sub-dividers.
- 1-A-6h FIRE PROTECTION WATER SERVICE:
- (1) The supplying of water service by the District to automatic fire sprinkler installations and/or private onsite fire hydrants on a separate service connection through a detector check meter installation.
- (2) The supplying of water service by the District to private onsite fire protection systems that are maintained by the customer and served by a water meter of sufficient capacity to register the delivery of water for domestic use and fire protection purposes.

- 1-A-6d Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Added 10/14  
1-A-6e Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77  
1-A-6f Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Deleted 7/15/93  
1-A-6g Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77  
1-A-6h Added 2/63, Para. (1) Deleted 8/3/82  
1-A-6h(1) Deleted 8/3/82  
1-A-6h(2) Rev. 6/13/78-Sch. 53, Changed to (1) 8/3/82  
1-A-6h(3) Rev. 6/13/78-Sch. 53, Changed to (2) 8/3/82

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION A - RULES FOR DEFINITION OF TERMS (Continued)**

- 1-A-7 RATE SCHEDULES: The entire schedule of rates and charges established and authorized by the Board for the various types of service performed by the District.
- 1-A-8a PREMISES: The lot, parcel, or property to which water is being supplied by the District or for which water service has been requested.
- 1-A-8b DIVISION OF LAND/SUBDIVISION: A multiple number of premises for which service is being provided or requested which will be under separate ownership for each premise. The requirements for water service may be established under one set of conditions by the District for the division or subdivision of land being made pursuant to provisions of a subdivision ordinance of the regional or local Planning Agency. Divisions of land or subdivisions may be by Tract Map, Parcel Map, Record of Survey, Licensed Surveyor's Map, Certificate of Compliance, or Certificate of Exception. The division of land or subdivision may be served by the District as one premise or individually for each separate premise at the option of the District.
- 1-A-8c DEVELOPMENT: A multiple number of premises for which service is being provided or requested which will be under a common ownership. The development may be served by the District as one premise or individually for each separate premise at the option of the District.
- 1-A-8d FRONTAGE: Frontage for a premise is defined as the side of that premise which is adjacent to the side of the proposed or existing principal building in which is located the principal or front entrance to the building.

Where there is no building proposed or existing on the premises the frontage is defined as the side of the premise through which principal vehicular access from the premise is made onto a traveled way.

- 1-A-6i Deleted 7/15/93  
1-A-6j Added 4/22/75, Rev. 2/1/77-Sch. 41R, deleted 7/15/93  
1-A-6k Added 4/22/75, Rev. 2/1/77-Sch. 41R, 8/2/83-Sch. 68, Deleted 7/15/93  
1-A-6l Added 7/15/75, Deleted 2/15/77-Sch. 42  
1-A-8 Changed to 1-A-8a 6/13/78-Sch. 53  
1-A-8a Rev. 7/15/93  
1-A-8b Added 6/13/78-Sch. 53, Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77  
1-A-8c Added 6/13/78-Sch. 53  
1-A-8d Added 6/13/78-Sch. 53, Rev. 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION A - RULES FOR DEFINITION OF TERMS (Continued)**

- 1-A-9 SERVICE CONNECTION OR SERVICE LATERAL: The pipe, valves, and other equipment installed in place, necessary for conducting water from the District distribution main to the meter or meter location, and does not include the meter, customer valve, or meter box.
- 1-A-10 METERED SERVICE CONNECTION: The service connection or service lateral including meter, meter box, and customer valve.
- 1-A-11 ENGINEER: The Engineer and/or the Superintendent as appointed by the District's Board or authorized representative.
- 1-A-12 ASSISTANT DEPUTY DIRECTOR (DIVISION ENGINEER) OF THE WATERWORKS DIVISION: The Administrator in direct responsible charge of the organization, engineering, construction, repair, maintenance, and business of the Districts. Also sometimes referred to herein as the District Engineer.
- 1-A-13a PUBLIC WAY: Street, alley, highway, or walk dedicated to the public use.
- 1-A-13b PRIVATE STREET: (Also Private and Future Street) Street commonly recognized as a private street or offered for dedication as a public street for which the offer has not yet been accepted by the public agency.
- 1-A-14 EASEMENT: A right-of-way which the District is authorized to use for pipeline or other purposes.
- 1-A-15 PRIVATE EASEMENT: An easement in which a customer or others may have installed a water main for transportation of water furnished by the District, in which easement or pipeline the District has no interest or responsibility.
- 1-A-16 MAIN EXTENSIONS: The extension of distribution pipelines beyond existing facilities, exclusive of service connections.
- 1-A-17 INTERCONNECTION: An authorized connection of the District distribution system with that of another water service agency or water system.

- 1-A-10 Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70  
1-A-11 Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Rev. 7/15/93  
1-A-12 Rev. 6/13/78-Sch. 53, 8/2/83-Sch. 68, 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77  
1-A-13 Changed to 1-A-13a 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70  
1-A-13b Added 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70  
1-A-14 Rev. 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION A - RULES FOR DEFINITION OF TERMS (Continued)**

- 1-A-18 CROSS CONNECTION: An illegal or improper connection or any connection which may potentially cause contamination, backflow, or back-siphonage to the District's water system.
- 1-A-19 PERMANENT SERVICE CONNECTION: A service connection intended to remain in use more than six months.
- 1-A-20 TEMPORARY SERVICE CONNECTION: A service connection allowed by the District for a period of six months or less.
- 1-A-21 PRIVATE CONTRACT WORK: Construction of water mains and related facilities by licensed contractors of sub-dividers, developers, or applicants for water service or other persons within a District, as authorized by the District.
- 1-A-24 PRIVATE CONTRACTOR: A licensed person or firm not employed by the District or County engaged in the installation of water system facilities within the service area of a District or within territory being considered for annexation thereto.
- 1-A-26 STRUCTURAL IMPROVEMENTS: Both Capital Improvements and Local System Improvements including land, real estate, all classes of water mains, service connections, meters, valves, fire hydrants, flush-outs, pumping plants, electrical systems, water treatment plants, pressure regulating facilities, and appurtenances.

- 1-A-18 Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Rev. 7/15/93
- 1-A-19 Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77
- 1-A-20 Rev. 6/13/78-Sch. 53, 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77
- 1-A-21 Rev. 6/13/78-Sch. 53, Rev. 7/15/93
- 1-A-22 Deleted 7/15/93
- 1-A-23 Deleted 7/15/93
- 1-A-24 Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Rev. 7/15/93
- 1-A-25 Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Deleted 7/15/93
- 1-A-26 Rev. 9/4/84-Sch. 73, 11/6/84-Sch. 74

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION A - RULES FOR DEFINITION OF TERMS (Continued)**

- 1-A-27 CAPITAL IMPROVEMENTS: Those portions of the Structural Improvements of a District, the use of which is necessary to and shared in common by all of the District, or a "unit system" of the District and shall specifically include:
- a. Real estate and rights-of-way
  - b. Wells
  - c. Reservoirs (water tanks)
  - d. Pumping stations and all piping, mechanical and electrical systems
  - e. Water treatment plants
  - f. Pressure regulating facilities
  - g. That portion of water mains which are not classed as being Local System improvements.
- 1-A-28 LOCAL SYSTEM IMPROVEMENTS: Means the following Structural Improvements:
- a. That portion of the capacity of all water mains required to provide adequate water service for domestic and fire suppression purposes to the premises for which application for water service has been made including fire hydrants installed on those water mains.
  - b. Individual fire hydrants installed on existing mains.
- 1-A-29 UNIT SYSTEM: Any water service area within a Waterworks District which may be regarded as an independent water system, including wells, storage reservoirs, pumping stations, pressure regulating facilities, and water mains necessary for distribution and transportation of water.

- 1-A-27 Rev. 8/81, 9/4/84-Sch. 73, 11/6/84-Sch. 74  
1-A-27c Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77  
1-A-27d Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Rev. 7/15/93  
1-A-27f Rev. 7/15/93  
1-A-27g Rev. 4/65  
1-A-28a Rev. 7/15/93  
1-A-28b Rev. 4/65, 8/81  
1-A-28c Deleted 4/65  
1-A-28d Deleted 4/65  
1-A-29 Rev. 9/4/84-Sch. 73, 11/6/84-Sch. 74

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION A - RULES FOR DEFINITION OF TERMS (Continued)**

1-A-30 CAPITAL IMPROVEMENT CHARGE: The charge for equitable participation in the capital improvements of a District as a condition precedent to the supply of water to a benefited premise which has not been previously supplied with water by the District, except as stated in Rule 1-A-49 and Rule 4-A-1 and its sub-rules.

1-A-31 BENEFITED PREMISES: The parcel of land indicated by the applicant as the area where use of District water is to be confined and to which the benefits of water service apply and upon which the Districts Water Supply charges are applied.

The benefited premises may or may not have direct frontage on the water main from which service is to be provided.

The benefited premises may be only a portion of a larger property holding, in which case shall be referred to as the water use area. The benefited premises shall contain an area of at least one acre; or the area of a parcel or lot in a recorded tract, filed Parcel Map, filed Certificate of Compliance, Record of Survey, or Licensed Surveyor's Map; or the minimum area permitted under the land zoning at the time of application, whichever is the lesser area; and not less than the water use area. See Rule 1-A-48.

The benefited premises shall be defined by the applicant to the District by use of a legal description and a properly dimensioned map as required by the District. The legal description shall contain sufficient reference to the information and data of record in the County Recorder's office to identify the premises. The map shall show the total property holding and the relationship between the total property, benefited premises, and the water use area. The benefited premises for parcels which are a part of a larger holding shall have a minimum width of 100 feet, not unless the larger parcel has a width of less than 100 feet, in which case the parcel's frontage shall be the lesser frontage. The benefited premises shall be based on the net area remaining after subtracting from the gross area, areas adjacent to the parcel either dedicated to and accepted for public street purposes or set aside by recorded documents or governmental order for use as a public ingress and egress right-of-way without restriction as a private street or private and future street. The applicant may designate a larger area as the benefited premises. The benefited premises shall be enclosed by straight lines, except if the lines be on the boundary of the property owned by the applicant in which case the lines may be curves.

1-A-30 Rev. 9/4/84-Sch. 73, 11/6/84-Sch. 74, Rev. 7/15/93

1-A-31 Rev. 8/63, 10/68, Par. 1 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Para. 3 Rev. 4/22/75-Eff. 4/22/75, 6/13/78-Sch. 63, 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Para. 4 Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Rev. Para. 1,3 & 6, 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION A - RULES FOR DEFINITION OF TERMS (Continued)**

1-A-31 BENEFITED PREMISES: (Continued)

The minimum area for a benefited premises shall for single family residential use (R and A or equivalent zoning) be related to the minimum area allowed by the land use zoning established by the local planning agency for parcels up to one (1) acre in size. For those single family residentially zoned parcels in excess of one (1) acre, should the applicant designate the water use area to be one acre or less, the area of the benefited premises shall be one (1) acre. For residentially zoned parcels other than for single family use and for all other zoning uses, the benefited premises shall be an area as determined by the District and shall be a minimum of the water use area.

Regardless of the distance between the water main from which water service is to be provided and the closest point of the benefited frontage, the Local System Improvement and Capital Improvement Charge shall be applicable.

1-A-32 LOCAL SYSTEM IMPROVEMENT CHARGE: The charge for equitable participation in the local system improvements of a District as a condition precedent to the supplying of water to be a benefited premises having a benefited frontage which has not been previously supplied with water by the District, except as stated in Rule 1-A-49 and Rule 4-B-1 and its subrules.

1-A-33 BENEFITED FRONTAGE: The benefited frontage for parcels to be served water on which a Local System Improvement Charge shall be applied and shall include:

- a. Benefited frontage or front-foot of benefit shall be determined as the width of a parcel at an average depth of 50 feet from the fronting property line or as determined by the Engineer.

- 1-A-31 Rev. 8/63, 10/68, Par. 1 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Para. 3 Rev. 4/22/75-Eff. 4/22/75, 6/13/78-Sch. 63, 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Para. 4 Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Rev. Para. 1,3 & 6, 7/15/93
- 1-A-32 Rev. 8/63, 4/66, 10/68, 9/4/84-Sch. 73, 11/6/84-Sch. 74, Rev. 7/15/93
- 1-A-33 Rev. 7/15/93
- 1-A-33a Rev. 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION A - RULES FOR DEFINITION OF TERMS (Continued)**

1-A-33 BENEFITED FRONTAGE: (Continued)

- b. For special cases on parcels which front on a water main and which are not on a corner of an intersection of two public streets or public ingress or egress rights-of-ways and where the parcel width is greater than the depth, the benefited frontage shall be determined by multiplying the average depth times the frontage divided by 100 feet. (The average depth shall not exceed 100 feet.)
- c.
  - 1. Benefited frontage for corner parcels having an area zoned less than one acre and with width less than 165 feet may be computed as defined in part a.
  - 2. Benefited frontage for corner parcels having an area zoned less than one acre and with a depth or width in excess of 165 feet may be computed by deducting 165 feet from the longer side and adding the difference to the shorter side, or may be computed as defined in part d.
  - 3. Benefited frontage for corner parcels having an area zoned one acre or more and with width less than 165 feet may be computed as defined in part a.
  - 4. Benefited frontage for corner parcels having an area zoned one acre or more and with a depth or width in excess of 165 feet may be computed by adding the front and side lot line lengths together and deducting therefrom one-half of the length of the longer side, up to a maximum deduction of 330 feet.
  - 5. For "flag" lot type premises the frontage may be computed by dividing the area of the premises by the distance from the premises' frontage to the rear of the premises.

1-A-33b Rev. 4/66, 10/68

1-A-33c Paras. 1,2,3,4, Added 10/68, Para. 5 Added 4/71, Para. 7 Added 6/13/78-Sch. 53, Rev. Para. 5, 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION A - RULES FOR DEFINITION OF TERMS (Continued)**

1-A-33 BENEFITED FRONTAGE: (Continued)

6. Side lot line length will only be considered in determining benefited frontage should the side lot line front on and be able to be served with water from a water main existing at the time of application for water service for the premises. Where the side lot is not used in determining benefited frontage, there shall be no frontage deduction as permitted under 2, 3, and 4.
  7. For corner parcels, benefited frontage is the shorter of the two sides of the premises abutting the two intersecting public ways or easements of the District. If there is no water main in the public way or easement of the district upon which the structure or building on the premises has its frontage, the water meter is to be installed along or as near that side as possible so that the meter will be on or near the frontage side of the premises.
- d. Benefited frontage for parcels having unusual or irregular boundaries will be computed by the Engineer.
  - e. Benefited frontage of a parcel shall be based on the frontage of the parcel existent at the time of application for water service exclusive of frontage adjacent to the parcel either dedicated to and accepted for public road or highway purposes or set aside by recorded document or governmental order for use as a public ingress and egress right-of-way without restriction, or area designated as a private street.
  - f. Benefited frontage for benefited premises not having direct frontage on a water main (the premises is interior to a larger parcel under one ownership) may be based upon the width of the benefited premises being projected to the direct water main frontage (at which frontage the water meter is to be located) of the larger parcel.

1-A-33c Rev. Para. 6, 7/15/93

1-A-33d Added 10/68

1-A-33e Added 10/68, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Rev. 7/15/93

1-A-33f Added 10/68, Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION A - RULES FOR DEFINITION OF TERMS (Continued)**

1-A-33 BENEFITED FRONTAGE: (Continued)

f. (Continued)

Overlapping projections will only be included once. Projections shall be made in a uniform direction, approximately at right angles to the selected boundary. The minimum width for such smaller parcels within a larger parcel shall be 100 feet, unless the larger parcel has a width of less than 100 feet. Where the benefited premises (where the parcel is part of a larger parcel and located interior to the frontage of the larger parcel on the water main) is located more than a 660 feet distance from the centerline of the right-of-way in which the serving water main is located, the premises shall be deemed to have no benefited frontage.

However, service to interior parcels which are located more than 660 feet (and which do not initially have any benefited frontage) shall be subject to the condition that, should at a later date the District install a water main within 660 feet of the frontage of said interior parcel and service is provided therefrom to the interior parcel, the interior parcel shall be deemed to have benefited frontage and the applicable charges shall be due and payable in order for service to continue to the interior parcel.

- g. Benefited frontage for benefited premises which do not have direct frontage on a water main from which water service may be provided by the District, but which premises lie within a 660 feet distance of the water main, but under different ownership from the property lying between the premises and the main will be determined in the same manner as of this rule. The District reserves the right to require the applicant for water service for a non-frontage premises to install any needed water main extension to service the premises, which main shall become the property of the District.

1-A-33f Added 10/68, Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77  
1-A-33g Added 10/68

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION A - RULES FOR DEFINITION OF TERMS (Continued)**

1-A-33 BENEFITED FRONTAGE: (Continued)

h. Benefited frontage for premises which have a land use zoning required area of one acre or larger may initially be charged for only a minimum 100 feet of frontage where the benefited premises is confined to a one acre area which can be defined within the parcel and which has a projected frontage not more than 100 feet. Should the benefited premises exceed 1 acre or the 1 acre area minimum require a frontage exceeding the 100 feet, the benefited frontage is to be the actual frontage of the benefited premises. Should subsequently the customer extend the water use area beyond the 1 acre area and/or the 100 feet of frontage or the area larger than 1 acre and the 1 acre minimum have frontage in excess of the 100 feet, the customer is required to pay then the applicable water supply charges for the additional area and frontage of the larger parcel.

1-A-34 RESIDENTIAL AREA: Those areas zoned R-1 or R-2 or of similar land use designations with the permitted use confined only to family dwelling and lands zoned A-1 or A-2 or similar land use designations with the permitted use confined to single family dwelling and related agricultural uses.

1-A-35 COMMERCIAL AND MANUFACTURING AREA: All zoning classifications and permitted use, except those defined in Rule 1-A-34.

1-A-36 CONTRACTING AGENCY: A person, mutual water company, association, or private utility water company which contracts for water from the District for resale and re-distribution.

1-A-38 OFFSITE WATER MAIN: The portion of a water main extension that is offsite to the applicant's premises frontage, namely, the portion of main extension from the end of the existing water main (from which water supply is to be obtained) to the benefited frontage nearest to the end of that existing main.

1-A-33h Added 6/13/78-Sch. 53, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70

1-A-34 Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70

1-A-36 Added 2/62, Rev. 7/15/93

1-A-37 Added 10/68, Deleted 7/15/93

1-A-38 Added 10/68, Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77

1-A-39 Added 10/68, Deleted 7/15/93

1-A-40 Added 10/68, Deleted 7/15/93

1-A-41 Added 10/68, 4/71, Rev. 9/4/84-Sch. 73, 11/6/84-Sch. 74, deleted 7/15/93

1-A-42 Added 10/68, Deleted 7/15/93

1-A-43 Added 10/68, Deleted 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION A - RULES FOR DEFINITION OF TERMS (Continued)**

1-A-44 WATER SUPPLY CHARGES:

- a. Capital Improvement (Acreage, Billing Unit, or Tank Capacity Unit) Charges.
- b. Local System Improvement (Frontage) Charges.
- c. Service Connection and Water Meter Installation and Processing Charges.
- d. Other charges described herein related to the District providing water service to previously unserved premises or to premises in need of an increased level of water service.

WATER SUPPLY RELIABILITY CHARGE (See Rule 4-A-1t):

- a. Water Banking Fee
- b. Groundwater Supply Fee
- c. Recycled Water Fee

1-A-45 ENGINEERING SERVICES FOR PRIVATE CONTRACT WORK: The District will, depending upon availability of personnel, provide all engineering services, exclusive of surveying, for private contract work.

The District may permit engineering services for private contract work to be done by private or public engineers under the employment of the applicant for water service. All such engineering services provided by others shall be done pursuant to the laws of the State of California as to responsible direction and supervision of such services by engineers registered in the particular fields of engineering.

The extent of the engineering work to be done by the engineer retained by the water service applicant will be defined by the District.

The charges for engineering services shall be as given in Part 3 hereof.

- 1-A-44 Added 10/68; Rev. 5/24/05  
1-A-44a Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77  
1-A-44d Added 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70  
1-A-45 Added 10/68, Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION A - RULES FOR DEFINITION OF TERMS (Continued)**

1-A-46 PARTICIPANT IN WATER SYSTEM IMPROVEMENT: As a part of a developer-applicant financed improvement, there may be property which benefits from the improvement which does not apply for water service in conjunction with the improvement but which participates financially in the project. The developer may designate such other properties as participants. Participants may receive credit for Acreage, and/or Frontage, and/or Tank Capacity Unit, Charges by virtue of participation in the project to the extent that credits may be assigned on the basis of the value of the improvement. Such participation may be established by the filing with the District of a Participation Letter signed by the developer who is a financial participant (one who retains a right to recover any participation monies by the participation process) and the owners (financial participants and non-financial participants) (one who does not retain a right to recovering participation monies by participation process) of all other participating lands. The District may then assign Acreage, and/or Frontage, and/or Tank Capacity Unit, Charge credits to the participating lands on the basis that the lands were paying the charges in existence at the time the improvement was installed. The assignment of Acreage, and/or Frontage, and/or Tank Capacity Unit, Charge credits, which are equal to or greater than the actual Acreage, and/or Frontage, and/or Tank Capacity Unit, Charges, may be deemed to complete the payment of the charges for property for subsequent water service, provided the land use zoning of the property does not change and the improvement met the water service requirements of the land at the time that the improvement was installed. Applicable parts of Rule 1-A-49 shall apply.

Potential for previous participant(s) recovering any monies by the participation process on any given project is limited to a 10-year period after completion and acceptance of the water system improvements by the District.

A new applicant (owner) that will have use of the water system improvements installed by others must make financial arrangements with the present owner(s) of the property(ies), which owner(s) is or are already a financial participant(s). A previous owner may file a written statement with the District that said owner is to remain a financial participant instead of the new applicant (owner) and that all transactions and financial arrangements must be made with the previous owner. The new applicant (owner), therefore, will not have any participation rights related to recovering participation monies.

1-A-46 Added 6/13/78-Sch. 53, Rev. 9/4/84-Sch. 73, 11/6/84-Sch. 74, Para. 7 Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Added and Rev. First Para. 9/2/86, Exhibit 78, Rev. Para. 3, 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION A - RULES FOR DEFINITION OF TERMS (Continued)**

1-A-46 PARTICIPANT IN WATER SYSTEM IMPROVEMENT: (Continued)

It will be the responsibility of the present financial participant(s) and the present owner(s), who is or are non-financial participant(s), to keep the District informed of any change in mailing address, telephone number, and legal status as a financial participant or non-financial participant.

The reason for this is that if there is a problem with locating a financial participant(s) for a subsequent new applicant (owner) to transact business in order to arrange for financial participation, the District will initiate a certified letter to be mailed to the last known financial participant(s) and a non-financial participant(s) at the mailing address(es) shown on the participation statement(s) or any updating documents verifying any changes in mailing address or legal status as a participant. The District will wait thirty (30) calendar days for a response. If there is no response by the date specified, or the letter is not deliverable, the District will then instruct the subsequent new applicant to transact business with and to arrange for financial participation with the present owner(s).

The value of offsite water mains and other facilities may be credited toward acreage, and/or frontage, and/or Tank Capacity Unit, based on whether or not the new property being developed fronts on or does not front on the water main and needs the use of the water mains, fire hydrants, and other facilities; or in the case of Tank Capacity Charges, credits will only be given if owner or previous owner participated in an agreement with the District to build storage tanks, wells or other water facilities. The value of a developer's offsite water system improvements for which the developer may get credit against his Capital Improvement (acreage) Charge and/or can get participation by others in need of the installed water system improvements, up to the extent of the value of the credits, shall be based on the cost breakdown of the offsite portion of the project, less any Capital Improvement (acreage) Charge credits that may have been used by the original developer and any monies subsequently collected by said developer and other subsequent financial participants from any new applicants (owners) in need of the use of the system improvements.

1-A-46 Added 6/13/78-Sch. 53, Rev. 9/4/84-Sch. 73, 11/6/84-Sch. 74, Para. 7 Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Added and Rev. First Para. 9/2/86, Exhibit 78, Rev. Para. 3 5/20/93, Rev. Para. 5, 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION A - RULES FOR DEFINITION OF TERMS (Continued)**

1-A-47 NON-PARTICIPANT BENEFITING PROPERTY: Where one or more applicants for water service or participants assume the obligation of installing water system improvements which benefit the premises of other owners of property which may have need for the improvements to obtain water service at some future time, the District may either enter into a Non-Participant Benefiting Agreement with the applicants and participants, or withhold service from other properties benefited until those premises have participated in the project. The Agreement may prescribe that the District will withhold water service or issuance of a Fire Flow Availability Statement or Statement of Water System Operation from a non-participating property until the non-participant has reimbursed the original applicants and participants the proportion of the cost of the original improvements chargeable to that property, or such consideration the participating parties may agree upon.

1-A-48 WATER USE AREA: That area of a parcel of land indicated by the applicant as the area where use of District water is to be confined and upon which the Districts Water Supply Charges are applied. The water use area may not be less than the area permitted under the land zoning at the time of application.

1-A-49 AREA PREVIOUSLY SERVED: The Water Supply Reliability Charge shall apply to all lands within Waterworks District No. 40.

- a. For those parcels of land where metered water service exists at the time the applicant applies for upgraded service and where there is *no* record of previous requirements for service, the applicant's property shall be exempt from applicable Capital Improvement (acreage) and Local System Improvement (frontage) charges of the District for that portion of the acreage and frontage areas previously provided with water service to the extent of the allowed existing land use (zoning) of said property.

It will, however, be subject to those Capital Improvement Charges described as Tank Capacity Unit Charges and Billing Units Charges in those Districts where applicable.

1-A-47 Added 6/13/78-Sch. 53, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Rev. 7/15/93

1-A-48 Added 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Rev. 7/15/93

1-A-49 Added 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Rev. 9/4/84-Sch. 73, 11/6/84-Sch. 74.

Rev. 5/24/05

1-A-49a Added 9-02-86 Exhibit 78, Rev. 7/15/93; 5/24/05

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION A - RULES FOR DEFINITION OF TERMS (Continued)**

1-A-49 AREA PREVIOUSLY SERVED: (Continued)

- b. For all new services or upgraded service, or for redevelopment of previous or present services, which are now being applied for and where the existing water system improvements are adequate to meet the requirements of the redevelopment for providing a higher or increased level or quantity of water service or water supply and where there is a record of how the previous requirement was set for an existing developed property, the applicant's property may be subject to additional Capital Improvement (acreage) and Local System Improvement (frontage) Charges of the District with an exemption made for the previous land-use level which may have been less than the presently existing allowed land use (zoning) of said property and also Capital Improvement (Tank Capacity Unit and Billing Unit) Charge in those Districts where this charge is applicable.

If for this case, the existing water system improvements are not adequate to meet the redevelopment of said property, the existing water system must be upgraded by the developer at the developer's expense and in addition to above, said property may also be credited for any offsite water mains and facilities installed by said developer.

- c. Where the use of a previously served property has been changed by a zone change, zone exception or conditional use permit and the existing developed property is being redeveloped where the existing water system improvements are adequate to meet the requirements of the redevelopment for providing a higher or increased level or quantity of water service or water supply, the applicant's property may be subject to additional Capital Improvement (acreage) and Local System Improvement (frontage) Charges of the District with an exemption made for the previous land use level which may be less than the previous allowed land use (zoning) of said property and also Capital Improvement (Tank Capacity Unit and Billing Unit) Charge in those Districts where this charge is applicable.

1-A-49b Added 9-02-86 Exhibit 78, Rev. 7/15/93; Rev. 5/24/05  
1-A-49c Added 9-02-86 Exhibit 78, Rev. 7/15/93; Rev. 5/24/05

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION A - RULES FOR DEFINITION OF TERMS (Continued)**

1-A-49 AREA PREVIOUSLY SERVED: (Continued)

If for this case, the existing water system improvements are not adequate to meet the redevelopment of said property, the existing water system must be upgraded by the developer at the developer's expense and, in addition to the above, said property may also be credited for any offsite water mains and facilities installed by said developer.

It will also be subject to Capital Improvement (Tank Capacity Unit and Billing Unit) Charge in those Districts where applicable.

- d. Where the existing water system improvements were installed with assessments under a State Improvement Act Project and where the use of a previously served parcel has been changed by a zone change, zone exception, or conditional use permit and the existing developed property is being redeveloped where the existing water system improvements are not adequate to meet the requirements of the redevelopment for providing a higher or increased level or quantity of water service or water supply, the existing water system must be upgraded by the developer at the developer's expense and the applicant's property may be subject to additional Capital Improvement (acreage) and Local System Improvement (frontage) Charges of the District with an exemption made for the applicable portion of the assessment made against the premises for which water service has actually been previously applied for, but no more than the previously allowed land use (zoning) of said property and also credit for any offsite water mains and facilities installed by said developer.

1-A-50 CAPITAL IMPROVEMENT (TANK CAPACITY UNIT) CHARGE: The charge for participation in the construction of additional water storage and other water facilities that is to be charged to all future development in Waterworks District Nos. 29 and 40 in addition to the Capital Improvement (acreage) Charges and any other charges of the District. The Tank Capacity Unit Charge is to be determined by using the chart shown on page 407 and the amount per tank capacity unit set forth in Rules 4-A-1b and 4-A-1k.

- 1-A-49c Added 9-02-86 Exhibit 78, Rev. 7/15/93; Rev. 5/24/05  
1-A-49d Added 9-02-86 Exhibit 78, Rev. 7/15/93; Rev. 5/24/05  
1-A-50 Added Paragraph 1-A-50; 9-02-86; Exhibit 78; Rev. 5/24/05; Rev. 12/27/05

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION B - SERVICE AREA MAPS AND LEGAL DESCRIPTION**

1-B-1 SERVICE AREA AND SPECIAL ZONES: Maps and legal descriptions of service areas and special zones of Waterworks Districts shall be maintained in the office of the Engineer.

**SECTION C - DESCRIPTION OF SERVICE**

1-C-1a WATER SUPPLY: The District will exercise reasonable diligence and care under normal operating conditions to:

1. Deliver a continuous supply of water to the customer at a reasonable pressure, and
2. Avoid unnecessary shortage or interruption in the service.

1-C-1b RIGHT OF DISTRICT TO TEMPORARILY SUSPEND SERVICE: The District will not be liable for:

1. Interruptions of service, shortage, or inadequacy of supply, or
2. Any loss or damage caused thereby.

The District shall have the right to temporarily suspend service to any customer, whenever the District deems it necessary to do so, and the District shall not be liable for any loss or damage caused thereby. The causes for temporary suspension of service will be removed by the District without unnecessary delay and with the least inconvenience to the customer.

1-C-1a Rev. 4/22/75-Eff. 5/22/75

1-C-1b Added 5/62, Rev. 2/1/77-Sch. 41R, 6/13/78-Sch. 53, 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Rev. 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION C - DESCRIPTION OF SERVICE (Continued)**

1-C-1c **RIGHT OF DISTRICT TO DENY NEW WATER SERVICE:** The District shall have the right to deny new water service to an applicant when, in the opinion of the Engineer:

1. The available water supply is inadequate to serve the domestic water supply needs of the water service applicant, or
2. The water system is inadequate to serve the domestic water service needs of the water service applicant, or
3. The existing water system in the vicinity of the applicant's property is inadequate to serve the fire protection water service needs of the applicant, or
4. No water system exists.

Should, as a part of the review of an Application for Water Service, the District concludes one or more of the conditions above described exists or some other condition exists limiting or restricting the District's ability to provide adequate and proper water service, the District is to notify the applicant of these conditions. Should the applicant elect to enter into an agreement or statement whereby the applicant agrees in writing to finance the construction of the needed water system improvements to mitigate the problem, the District may thereafter provide water service upon completion of the improvements needed and acceptance thereof by the District.

1-C-2 **WATER QUALITY:** Whenever domestic service is furnished, the District will endeavor to furnish at all times a safe and potable supply.

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION C - DESCRIPTION OF SERVICE (Continued)**

1-C-3 CLASSES OF SERVICE: Water services provided by the District may be separated into the following classes, all of which (under normal conditions) are to be metered:

- a. Permanent:
  - (1a) Domestic
  - (1b) Public
  - (1c) Fire Protection
- b. Temporary:
  - (1a) Construction

Permanent service will only be provided upon satisfaction of District requirements including payment of applicable charges and installation and completion to District standards of all required facilities. Any service provided before the above requirements have been satisfied shall be temporary service and subject to discontinuance at any time.

The District may make various requirements of water service applicants that must be satisfied before permanent service will be provided, including that the applicant install and dedicate to the District facilities necessary to supply the applicant's property with proper and adequate water service from a water main fronting the property or providing service as approved by the District from a non-fronting water main.

Temporary service (See Rule 1-A-6d and 1-H-5b) is subject to discontinuance at any time.

1-C-3 Irrigation Deleted 4/66, Rev. 8/3/81-Sch. 67B, 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Rev. 7/15/93, Added 10/14  
1-C-3a(4) Added 4/22/75, Eff. 5/22/75  
1-C-3b Rev. 7/15/93  
1-C-3b (1a) Added 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION D - APPLICATION FOR SERVICE**

- 1-D-1 WATER SERVICE APPLICATION: Each applicant for water service (both permanent and temporary) will be required to complete and sign an Information Sheet and Application for New Water Service Connection form provided by the District. The applicant must also provide the following:
- a. Names of applicant, property owner, tenant, and person to whom water bill is to be sent.
  - b. Addresses and telephone numbers of applicant, property owner, tenant, and person to whom water bill is to be sent.
  - c. Location of proposed service, address, property legal description, and Assessor's Parcel Number.
  - e. Whether or not the premises have heretofore been supplied with water by the District.
  - f. Class of service.
  - g. Whether or not applicant is owner, tenant, or agent of the premises.
  - i. Agreement of applicant to abide by all rules and regulations of the District.
  - j. Such other information as the District may reasonably require.
  - k. A map of property, if required by District, and
  - l. A copy of document verifying ownership of property (if such is not already on file with District.)

1-D-1 Added 10/68, Rev. 2/1/77-Sch. 41R, 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, New Para. j, Added Para. k & l, Renumbered Para. 1 to Para. m, Renumbered Para. 2 to Para. n and Rev., Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Rev. 7/15/93

1-D-1d Deleted 7/15/93

1-D-1h Deleted 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION D - APPLICATION FOR SERVICE (Continued)**

1-D-1 WATER SERVICE APPLICATION: (Continued)

The application will be regarded as merely a written request for service, and not binding upon the applicant to take service; neither will it bind the District to provide service. Before the District will accept application it must be signed by the owner of the premises or his authorized agent. If an authorized agent signs the application, he must file with the District evidence satisfactory to the District of his authorization to act for the owner.

An applicant for service to a premises situated at such an elevation that it cannot be assured of a supply at adequate pressure from the District water system shall execute and file with the District a written agreement (as prepared by the District) to accept such water service as the District is able to furnish from its existing water system and to provide any additional facilities as required by the District and local Plumbing Code or other applicable law to meet the service needs of the applicant.

The written agreement by the applicant to accept water service from the District at less than adequate pressure and to provide additional facilities as required by the District may be recorded by the applicant in the Office of the County Recorder to serve as public notice of this condition of service. The District's requirements for the allowed type of service requested by the applicant must be met by the applicant or the applicant must agree in writing to meet such requirements before the application will be approved by the District.

The District shall require that the applicant for water service either arrange for, or pay the District to arrange for the installation, construction, replacement, or extension of water system facilities needed to provide domestic and fire protection water service to the property.

The providing of domestic water service is defined as the providing of water adequate in supply, flow, and pressure to satisfy the water supply consumption needs appropriate to the proposed usages of the premises based on the zoning and or allowed land use and the proposed development of the property, as determined by the District.

1-D-1 Added 10/68, Rev. 2/1/77-Sch. 41R, 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70; New Para. j, Added Para. k & l, Renumbered Para. l to Para. m, Renumbered Para 2 to Para. n and Rev., Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch.-77, Rev. Para 1, 2, & 7, 7/15/93, Added Para 5, 7/15/93

1-D-1a Deleted 7/15/93

1-D-1b Deleted 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION D - APPLICATION FOR SERVICE (Continued)**

1-D-1 WATER SERVICE APPLICATION: (Continued)

The providing of public fire protection water service applicable to the property is defined as providing water in flow, pressure, and duration adequate to satisfy the fire protection water supply needs as required by, or recommended by, the local fire protection agency and as determined by the District to be necessary.

A premises will not be served water unless the premises is addressed from the public way or easement of the District in which there exists a water main (except in the case of a corner parcel) of the District adequate to serve the supply needs of the premises and either the premises has fee title frontage on that public way or easement of the District or legal ingress-egress vehicular access improved for access by Fire Department fire fighting vehicular equipment. The latter requirement may be waived by the District when, in the opinion of the District's Engineer, physical conditions are such that compliance would be impossible or would be detrimental to District operations. The completion of the Information Sheet by the applicant for water service shall be deemed to have been done in a truthful and reasonably complete manner.

1-D-2 INDIVIDUAL LIABILITY FOR JOINT SERVICE: Two or more parties who shall join in one application for service shall be jointly liable thereunder and shall be billed by means of a single bill.

1-D-3 LARGE INCREASE IN USE OF WATER: Customers making any change in operations on their premises resulting in a substantial change in the rates of water flow through the District's facilities shall immediately give the District written notice of the nature of the change.

1-D-4 PAYMENT OF CHARGES: Payment of all required charges may accompany the meter or service installation application. However, all water service application charges MUST be paid prior to the installation of the first service connection.

1-D-1 Added 10/68, Rev. 2/1/77-Sch. 41R, 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70; New Para. j, Added Para. k & l, Renumbered Para. l to Para. m, Renumbered Para 2 to Para. n and Rev., Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch.-77, Rev. Para 1, 2, & 7, 7/15/93, Added Para 5, 7/15/93

1-D-2 Rev. 6/13/78-Sch. 53

1-D-3 Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION D - APPLICATION FOR SERVICE (Continued)**

1-D-5      **CONDITION OF EXECUTING WILL-SERVE LETTERS:** As a condition of executing (1) Fire Flow Availability Form (2) Will-Serve Letter for Subdivision Water Systems; (3) Will-Serve Letter for Water Systems Serving Parcel Maps; or (4) Building and Safety Water Pressure Form, the District will require that the owner/developer pay the District's Water Supply Reliability Charge, as applicable, at that time and agree to pay all other charges prior to receiving water service. See Rule 4-A-1t for calculating the Water Supply Reliability Charge.

**SECTION E - CONTRACTS**

1-E-1      **PRECEDENT FOR WATER SERVICE CONTRACT:** Contracts will not be required as a condition precedent to obtaining water service, except when the construction of water system facilities will be necessary and provision therefor has not otherwise been made.

1-E-2      **PRIVATE CONTRACT WORK LETTER AGREEMENT:** Water system installation work to be done by an applicant, developer, or sub-divider as a private contract with the completed facilities to be dedicated to the District shall be arranged and agreed upon between the applicant or, developer or sub-divider and the District on behalf of the District by: 1) a letter of agreement prepared in the office of the District and executed by both parties, or may be arranged and agreed upon by the applicant, or developer, or 2) by the applicant, developer or sub-divider signing a agreement statement prepared by the District whichever is applicable.

**SECTION F - SPECIAL INFORMATION REQUIRED ON FORMS FOR CUSTOMER'S WATER BILLS**

1-F-1      **REGULATION SUBSTANCE FOR DISCONTINUANCE OR RESTORATION OF SERVICE ON WATER BILL:** Information on discontinuance and restoration of service will be printed on each bill for water service rendered by the District to its customers.

- 1-D-5      Added 4/22/75-Eff. 5/22/75, Rev. 7/15/93; Rev. 5/24/05
- 1-E-1      Rev. 7/15/93
- 1-E-2      Added 6/13/78-Sch. 53, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Rev. 7/15/93
- 1-E-3a      Added 10/68, Deleted 7/15/93
- 1-E-3b      Deleted 7/15/93
- 1-E-3c      Deleted 7/15/93
- 1-F-1      Rev. 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION G - NOTICES**

- 1-G-1 NOTICES TO CUSTOMERS: Notice from the District to a customer normally will be given in writing, either delivered to him or mailed to him at his last known address. Where conditions warrant, and in emergencies, a written notice hand delivered to premises, or a verbal notice, or a notice by telephone to either customer, owner, or the occupant of the premises, will be deemed adequate.
- 1-G-2 NOTICES FROM CUSTOMERS: Notice from the customer to the District may be given by him or his authorized representative, verbally or in writing, at the District's operating office or to an employee of the District, or its agent, duly authorized to receive notices or complaints, or the notices may be sent by mail to the District's headquarters or other offices.

**SECTION H - SERVICE RULES**

- 1-H-1a DOMESTIC SERVICE: Each house or building under separate ownership must be provided with a separate service connection or connections. Two or more houses or buildings under one ownership and on the same lot or parcel of land may be supplied through one service connection, or a separate service connection may be installed for each building.
- 1-H-1b ONE SERVICE CONNECTION LIMITATION: The District reserves the right to limit the number of houses, buildings or parcels under one ownership, to be supplied by one service connection. The DISTRICT will only allow more than one water meter to be served from a single-service connection when the additional meter or meters are for; (1) fire sprinkler system service; or (2) for irrigation uses; or (3) for the purpose of serving a single residence, provided that the water demand does not exceed the capacity of the service connection.
- 1-H-1c PROPERTY PARTITIONED AFTER SERVICE CONNECTION: When property provided with a service connection is partitioned, the existing service connection, if any, shall be considered as being assigned to the lot or parcel of land nearest to the location of the meter and/or service connection.
- 1-H-1d ADJOINING PROPERTY SERVICE CONNECTION: A service connection shall not be used to supply adjoining property of a different owner or to supply property of the same owner on opposite sides of a public or private street, alley or walk.

- 1-G-1 Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70  
1-G-2 Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70  
1-H-1b Rev. 7/15/93; Added 9/21/06  
1-H-1c Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Rev. 7/15/93  
1-H-1d Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

1-H-2 PRIVATE (ON-SITE) FIRE HYDRANTS: Fire protection service will be provided to private on-site fire hydrants either through a detector check bypass or metered service.

As given herein a monthly service charge will be made therefore as given in Rules Nos. 2-B-5 and 2-A-1a. Should the private fire hydrant and/or fire protection service be used for purposes other than firefighting or testing of the fire protection service or fire hydrant, the District will either require placement of a meter on the service by the customer at his expense and subsequently charge applicable charges or shut off the entire supply of water through the service connection.

1-H-3a AUTOMATIC FIRE SPRINKLER SERVICE CONNECTIONS: When an automatic fire sprinkler service connection is installed, the control valve thereon will be left closed and sealed until a written order to turn on the water is received from the customer. After the water is turned on, the District shall not be liable for damages of any kind whatsoever that may occur on or to the premises served by reason of the installation, maintenance, or use of such service connection, or because of fluctuation of pressure or interruption of water supply.

1-H-3b MISUSE OF AUTOMATIC FIRE SPRINKLER: If water is used through an automatic fire sprinkler service connection for any purpose other than the extinguishing of fires, or a purpose related thereto, the District shall have the right either to place a meter on the automatic fire sprinkler service connection at the consumer's expense, and to charge at metered rates for all water used, or to shut off the entire supply of water to the premises through such service connection.

1-H-3c AUTOMATIC FIRE SPRINKLER CHECK VALVE REQUIREMENT: The District shall have the right to install and connect, with the automatic fire sprinkler service connection at the curb, a service connection for rendering any other type of water service to the same premises served by the automatic fire sprinkler service connection.

1-H-3d FIRE SPRINKLER CHECK VALVE: On all new automatic fire sprinkler service connections, a double check valve of a type approved by the National Board of Fire Underwriters shall be installed and shall also be equipped with a bypass meter, all at the expense of the applicant.

1-H-2 Added 6/13/78-Sch. 53, Rev. 9/4/84-Sch. 73, 11/6/84-Sch. 74, Rev. 7/15/93, Rev. 12/2/21  
1-H-2a Deleted 4/66  
1-H-2b Deleted 4/66  
1-H-3d Rev. 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

1-H-4 DISTRICT WATER SERVICE LOCATION REQUIREMENTS: Each premise will only be served by the District in a District approved manner from a water meter located in the public way or easement of the District. Service to a premises for which application for water service has been made will be provided when the premises is addressed from a public way or easement of the District in which the District will have a water main as of the time of commencement of service and either the premises has fee title frontage on that public way or District easement or has legal ingress-egress improved for vehicular access to said public way or District easement. This requirement may be waived by the District Engineer when, in the opinion of the District Engineer, physical conditions are such that compliance would be impossible or would be detrimental to District operations.

The District may as a condition of a water main being extended in a public way or in an easement of the District require the owner to improve the public way or easement by construction of District-approved road improvements including application of road surfacing where physical conditions exist, in the opinion of the District Engineer, which necessitate the paving for the purpose of the District maintaining the water main and facilities appurtenant thereto.

The meter shall be located in front of the premises. Should the District require, the applicant shall pay applicable charges and make arrangements with the District for extension of a water main to serve the frontage of the applicant's premises. The District shall have sole discretion regarding requirements for extension and placement of public water mains, meters, and service connections that are needed for new water service.

Where any premises is served by more than one service connection and meter, there shall be installed, and subsequently maintained by the applicant, a check valve as approved by the District on each of the service connections except that where service connections all are located between two main line control valves, in which case no check valves are required.

Each meter serving a customer's premises will be considered separately for billing purposes and the readings of two or more meters will not be combined.

In serving a Contracting Agency through more than one service connection, each service connection will be considered separately for billing purposes and the readings of the meters at two or more such service connections will not be combined.

1-H-4 Added 10/68, Para. 1 - Rev. 2/1/77-Sch. 41R, New Para.- Added 2/1/77-Sch. 41R, Prev. Para. 2 - Changed to Para. 3, 2/1/77-Sch. 41R, Rev. Para. 1, 7/15/93. Rev. 1/09

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

1-H-5a TEMPORARY METERED CONNECTIONS: Temporary metered service connections and meters will be disconnected, meters removed and water service terminated by the District when requested by the customer or six (6) months after installation, whichever event occurs first. An extension of time may be granted by the District upon a showing by the customer of the need for a temporary service rather than a permanent service.

1-H-5b TEMPORARY METERED SERVICE INCLUDING CONSTRUCTION: Temporary service is that allowed for such purposes as construction work by others in the public ways or on private property for which a water supply is needed. Temporary service shall only be provided by (1) the installation by the District of a District construction meter on a District fire hydrant or flush-out for which the applicant shall pay a charge; or (2) installation of a service connection and meter similar to a permanent installation of a service connection and meter.

The District may suspend use and/or discontinue issuance of construction water services and direct applicants to utilize recycled, raw or other water sources, when in the opinion of the District Engineer physical conditions are such that the added demands would be detrimental to the District operations.

The charges to be paid by the applicant to the District for the furnishing, installation, removal, inspection and/or relocation of District equipment for temporary metered service are as given in Rule 2-B-4 or as given in Rules of Part 3 hereof as applicable.

- 1-H-5a Rev. 8/3/82-Sch. 67B, 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Rev. 7/15/93
- 1-H-5b Deleted 8/3/82; Added 8/3/82-Sch. 67B, Rev. 7/15/93, Added 10/14, Rev. 6/26
- 1-H-5c Deleted 8/3/82-Sch. 67B
- 1-H-5d Deleted 8/3/82-Sch. 67B
- 1-H-5e Deleted 8/3/82-Sch. 67B
- 1-H-5f Deleted 8/3/82
- 1-H-5g Deleted 8/3/82
- 1-H-5h Deleted 8/3/82

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

1-H-6c FIRE HYDRANT TEMPORARY SUPPLY EQUIPMENT DAMAGE: If the equipment so furnished be damaged through carelessness or abuse, the cost of repairing the same shall constitute a charge against the applicant. If any such equipment be removed from the fire hydrant other than by the District and not be recovered by the District, the value thereof shall constitute a charge against the applicant.

1-H-7 SERVICE CONNECTION AND METER INSTALLATION CHARGES:

- a. Where a charge is fixed herein for the installation of the service connection and/or meter, each charge shall be paid in advance by the applicant. Where no such charge is fixed, the District reserves the right to require the applicant to pay an amount as a fixed charge equal to the estimated cost of installation of such service connection and/or meter.
- b. Where such charge is fixed, the District reserves the right to require the applicant to pay an amount in advance, plus an additional charge equal to the estimated cost of the additional expense over the fixed charge for the installation of such service connection and/or meter where conditions exist which are not considered by the District to be normal installation conditions.

1-H-8 SERVICE CONNECTION, SIZE AND LOCATION: The District reserves the right to determine the size of the service connection and its location in relation to boundaries of the premises to be served. Where possible, the customer's pipe to the curb should not be laid until the service connection is installed. In the event the customer's pipe is laid to the curb prior to the time the service connection is installed, and its location at the curb does not correspond with that of the service connection at the curb, the customer must bear the additional cost of connecting the service connection pipe with the customer's pipe.

- 1-H-6a Rev. 4/22/75-Eff. 5/22/75, Rev. 8/3/82-Sch. 67B, Rev. 8/13/85-Sch. 75-76, 11/26/85-Sch. 77, Deleted 7/15/93
- 1-H-6b Rev. 8/3/82-Sch. 67B, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Deleted 7/15/93
- 1-H-6d Deleted 7/15/93
- 1-H-7 Para. B Added 5/62

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

1-H-8 SERVICE CONNECTION, SIZE AND LOCATION: (Continued)

MINIMUM SIZE

The District will not permit the installation of a service connection of less than the size as indicated by the following chart as related to size of water meter.

Minimum Size of Meter (in.)	Minimum Size of Service Connection (in.)
3/4 x 1	1
1	1
1 1/2	1 1/2
2	2

The minimum size of service connection for a meter size larger than shown above will be determined by the District upon an investigation of the service requirements of the applicant.

The above chart of minimum size of service connections is not intended to prohibit the installation of a larger size of service connection at the applicant's request and at the applicant's expense. Upon special conditions approved by the District Engineer, the District may permit the installation of smaller size service connections than those indicated by the chart.

Notwithstanding the above requirements, the minimum size of service connection normally allowable in Waterworks Districts Nos. 21, 29, 36, 37, 40, and the Marina del Rey Water System shall be one inch.

- 1-H-8 Minimum size added 10/68, Added 10/68, Para. 3 Rev. 4/22/75-Eff. 5/22/75, 2/1/77-Sch. 41R, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Para. 2-Rev. 9/4/84-Sch. 73, 11/6/84-Sch. 74, Rev. Minimum Size Para 2, 7/15/93.Rev 6/12/06 locations of affected WW Districts, 5th Para., Rev. 6/26
- 1-H-9 Deleted 6/13/78-Sch. 53

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

1-H-10 SERVICE CONNECTION, CURB STOP OR VALVE: Every service connection installed by the District or required to be installed by the District is to be equipped with a curb stop or valve on the inlet side of the meter. Such valve or curb stop is intended for the use of the District in controlling the use of water through the service connection and/or meter. If such curb stop or valve or lock or seal of the District is damaged by the customer, the District has the right to charge the customer for such replacement. See Rule 3-A-27 for minimum charges.

Should the District have cause to terminate service to the premises, such will normally be done by placement of a District lock on the curb stop or valve. Should the customer damage or remove the lock without approval of the District, the District may elect to remove the meter and/or shut off the service at the water main. See Rule 3-A-18 and 3-A-27 for charges to reinstall the meter and/or turn on the service at the water main.

NOTE: For convenience and safety, the customer's pipe should have a hand operable valve placed at some known and accessible location between the meter and the building to control the supply to the building. (See the local Building, Mechanical, and Plumbing Codes.)

1-H-11 ENGINEERING SERVICE CONNECTION AT TIME OF RENEWAL: When the District replaces a service connection in advance of paving or for any other reason, such service connection may be enlarged, upon the customer's request and at his expense, the District's estimated cost of which shall constitute a fixed charge.

1-H-12a MAINTENANCE OF SERVICE CONNECTIONS, METERS, AND METER BOXES: Upon completion by applicant's contractor and acceptance by the District, all service connections, water meters, and meter boxes shall be maintained at the Districts' expense.

1-H-12c WATER SYSTEMS TRANSFERRED TO DISTRICT FOR MAINTENANCE AND OPERATION: All water systems transferred to the District by other water purveyors for maintenance and operation shall be subject to District Rules and Regulations and applicable transfer agreement.

1-H-10 Rev. 2/1/77-Sch. 41R, Para. 2-Added 2/1/77-Sch. 41R, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, 9/4/84-Sch. 73, 11/6/84-Sch. 74

1-H-12a Rev. 7/15/93, Rev. 6/26

1-H-12b Deleted 7/15/93

1-H-12c Added 4/61, Rev. 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

- 1-H-13 CUTTING, REFILLING, RAISING, LOWERING, OR RELOCATING WATER SERVICE CONNECTIONS, MAINS, ETC.: Any person, firm, or corporation making improvements or changes, including road repairs, necessitating the cutting, refitting, raising, lowering, or relocating of service connections, water mains, fire hydrants, meters, valves, or other parts of the water system, shall indemnify the District for all costs incurred by it in making such changes.
- 1-H-15 NON-REFUND FOR SALVAGE VALUE OF WATER SYSTEM FACILITIES UPON DISCONNECTION AND ABANDONMENT: When any water system facilities including meters and service connections are disconnected and abandoned and recovered by the District, there is no refund nor any salvage value of said materials and appurtenances.
- 1-H-16a SETTING OF METERS: The District will install meters unless installation by the applicant's contractor is authorized by the District.
- For those installations made by private contractors on behalf of the applicant, the District has a processing charge as given in Rule 3-A-11k and the procedures and charges in Rule 3-A-22 shall apply.
- 1-H-16b WATER USE CHARGES: The water use charges for each size of water meter and service connection are shown in Part 2.
- 1-H-16c OWNERSHIP OF FACILITIES: The District is the owner of all meters and appurtenances incidental thereto. The facilities located downstream of the meter outlet and outside of the meter box/vault are owned by and the responsibility of the customer.

1-H-14 Deleted 7/15/93

1-H-15 Rev. 7/15/93

1-H-16a Title Rev. 4/66, Rev. 2/1/77-Sch. 41 R, 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Rev. 7/15/93

1-H-16b Rev. 7/15/93

1-H-16c Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Inserted title 7/15/93, Rev. 6/26

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

1-H-16d **MINIMUM SIZE OF WATER METER:** The District will not permit the installation of a water meter less than the size indicated by the County of Los Angeles or City Plumbing or Mechanical Codes fixture unit charts or by the following table, whichever is the larger size.

The minimum size of meters shall be as follows:

Fixture Units	Size of Meter (in)	Flow (gpm)
54 & less	3/4 High pressure	30
54 & less	3/4 x 1	30
55 - 135	1	50
136 - 400	1 1/2	100
401 - 700	2	160

The minimum size meter for a number of fixture units greater than 700 will be determined by the District upon investigation of the service requirements of the applicant.

The above chart of minimum size meters is not intended to prohibit the installation of a larger meter at the applicant's request and expense or the installation of two or more smaller meters on separate service connections to meet flow service requirements.

1-H-18 **CHARGE FOR SUBSTITUTION OF LARGER METER FOR DOMESTIC SERVICE:** When a meter of larger size than the existing meter is to be installed on an existing service connection, which is not less in size than the larger meter, the charge required for the District furnishing and setting such larger meter shall be the charge for a new meter installation. There is no salvage value on recovered meter and fittings.

1-H-16d Added 10/68, Rev. 4/22/75-Eff. 5/22/75, Para. 4 Rev. 2/1/77-Sch. 41R, 6/13/78-Sch. 53, Rev. 8/82, 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Rev. Minimum Size meters & Para 3, 7/15/93

1-H-17a Deleted 7/15/93

1-H-17b Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Deleted 7/15/93

1-H-17c Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Deleted 7/15/93

1-H-18 Rev. Title 4/66, Rev. 6/13/78-Sch. 53, Para. 2 Added 6/13/78-Sch. 53, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, 9/4/84-Sch. 73, 11/6/84-Sch. 74, Rev. Para 1, 2 & 4, 7/15/93, Deleted Para 3, 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

**1-H-18 CHARGE FOR SUBSTITUTION OF LARGER METER FOR DOMESTIC SERVICE: (Continued)**

When an existing service connection is to be disconnected and removed from service and the meter thereon is recovered as part of responding to the customer's request for a larger service connection and meter, the cost of the larger service connection and meter shall be the charge as prescribed elsewhere herein for a new service and meter. There is no salvage value of the recovered meter and fittings. At the option of the District, the applicant may be required to arrange for the installation of the larger service connection and meter by a private contractor, all at the expense of the applicant including paying any applicable charges of the District.

When a meter of larger size than the existing meter is to be installed on an existing service connection, additional charges are subject to being collected by the District under Rules 1-A-49, 2-A-16o, 3-A-4, 3-A-11K, 4-A-1 all inclusive, 4-A-1K-4, and 4-B-1.

**1-H-19 SUBSTITUTION OF SMALLER METER TO REDUCE MONTHLY MINIMUM CHARGE:** When substitution of a smaller meter is requested by the customer to reduce the monthly minimum charge, such substitution will be made without charge provided the delivery of water required through such smaller meter shall not exceed its rated capacity and provided also that such capacity conforms with the requirements of the Plumbing Code. No credit for a larger meter so removed will be allowed.

The allowable change in meter size shall not be less than one meter size smaller than the customer's house line size, except that in no case shall the meter size be reduced below the size determined by application of rules in the Mechanical or Plumbing Codes.

If any changes are made within a District subsequent to the installation of a meter of given size that will alter the service given or billing charges levied, based on meter size, the customer shall be notified.

1-H-18 Rev. Title 4/66, Rev. 6/13/78-Sch. 53, Para. 2 Added 6/13/78-Sch. 53, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, 9/4/84-Sch. 73, 11/6/84-Sch. 74, Rev. Para. 1, 2 & 4, 7/15/93, Deleted Para. 3, 7/15/93, Para 2-Rev. 3/10

1-H-19 Para. 1 Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Para. 3 Added 8/66, Para. 4 Added 4/22/75-Eff. 5/22/75, Para. 5 Added 4/22/75-Eff. 5/22/75, Rev. 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

- 1-H-19 SUBSTITUTION OF SMALLER METER TO REDUCE MONTHLY MINIMUM CHARGE: (Continued)

Billing of the customer's account will be on the less expensive Service Charge for the billing cycles following the District's receipt and approval of the customer's written application regardless of whether the water meter has actually been physically exchanged or not by the District.

All requests for substitution of a smaller meter pursuant to this rule shall be in writing from the customer to the District by completing the required form "SUBSTITUTION FOR SMALLER SIZE METER".

- 1-H-20f WATER SHUT-OFF NOTICE FOR METER REPLACEMENT: When a meter is replaced, the District will endeavor to notify the occupants of the premises at the time the exchange is performed, or may leave a notice on the premises notifying the consumer that the water has been shut off to perform work on the water meter.

- 1-H-21 METER LOCATION AND CHANGE THEREOF: When the location of a meter and/or service is changed at the request of the owner of a premises, the cost of making such change will be charged to the owner, in accordance with charges established in Part 3 hereof.

The location of a water meter for a new service or of a relocated meter shall meet with the approval of the District. Where the owner of a premises makes any physical changes to his premises which result in the meter and service connection remaining at a location not acceptable to District standards, the District will either relocate the meter and service connection to an approved location at the expense of the owner or require the owner to relocate the meter and service connection at his expense and according to District standards including paying any applicable District charges.

- 1-H-19 Para. 1 Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Para. 3 Added 8/66, Para. 4 Added 4/22/75-Eff. 5/22/75, Para. 5 Added 4/22/75-Eff. 5/22/75, Rev. 7/15/93
- 1-H-20a Deleted 6/26
- 1-H-20b Deleted 6/26
- 1-H-20c Deleted 6/26
- 1-H-20d Deleted 6/26
- 1-H-20e Deleted 6/26
- 1-H-20f Rev. 6/26
- 1-H-21 Rev. 2/1/77-Sch. 41 R, 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Rev. Para. 2, 7/15/93, Added Para. 3, 7/15/93.

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

When the District discovers that the owner has made changes in the location of the meter and/or service connection without prior District approval, the District will require the owner to expose by excavation at his expense all facilities from the meter to the main. The District will require the customer/owner to remove, at his expense, any facilities installed and/or changes to existing facilities which do not meet District specification standards.

1-H-22 CUSTOMER ORDER FORM: No charge will be made for the mere turning on of the water supply upon the opening of a new account for any kind of service. A form of application provided by the District must be signed by the applicant. Such application shall be known as a "CUSTOMER ORDER FORM" and shall contain the following provisions:

1. Applicant shall agree to accept the services applied for subject to the rules and regulations of the District and to pay therefore at regular rates. Should the applicant subsequently cancel one or more items of service, such cancellation shall not change or affect the terms of his application in respect to the remaining item or items of service.
2. When a customer/applicant has requested water service to be initiated (turned-on) or discontinued (turned-off), the District requires at least one (1) working day (24 hours) advance notice. Service will not be initiated or discontinued on Saturday, Sunday, or on Los Angeles County Holidays. The provisions of the application, obligating the applicant to accept and pay for service shall remain in force until said notice is given and the customer is obligated to pay all bills in full to date of receipt of said notice by the District.
3. Applicant shall further agree to assume all liability for any damage occurring on the premises served, or elsewhere, by reason of open faucets, faulty fixtures, or broken pipes at or after the time when service is turned on, whether or not at the time of turn on there was a responsible person on the premises.

Whenever there is a change in customer status through change in ownership or tenancy of a premises, there shall be filed with the District a Customer Order Form signed by the owner and by the tenant where applicable. For Marina del Rey Water Systems, the lessees are considered to be "owners" for the purposes of this subrule.

1-H-22 Rev. 4/6/66, Para. 3 Rev. 2/1/77-Sch. 41R, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Para. 4 Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Para. 5 Deleted 2/1/77-Sch. 41R, Para. 6 Added 8/66, Rev. 2/1/77-Sch. 41R, Para. 7 Added 8/68, Rev. 6/13/78-Sch. 53, 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Rev. 4/66, Rev. 7/15/93, Rev. 6/26

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

1-H-22 CUSTOMER ORDER FORM: (Continued)

The Customer Order Form will be furnished by the District to the new customer, or the customer's agent, or representative for the customer, if not the owner, to obtain the owner's signature. Should the new customer not be the owner of the premises and the owner's signature cannot be obtained prior to the new customer occupying the premises and requiring water service, the District will accept a Temporary Customer Order Form signed by a person who is an authorized agent, or representative of the owner. The Temporary Customer Order Form must be replaced by a Customer Order Form signed by the owner within thirty (30) days following the commencement of service. Should there not be a valid Customer Order Form on file with the District, water service to the premises may be subject to discontinuance at the option of the District.

Service may be denied a new applicant if he fails or refuses to provide necessary billing information such as the name of the previous owner, realtor, or broker handling the transaction, or some responsible party who has managed or will manage the property.

Should the owner of the premises redesignate by Customer Order Form at any time that the water bill is to be delivered to any other address, the District will endeavor to do so as of the next bill.

The Customer Order Form when filed with the District is to be accompanied by a document verifying proof of ownership of the premises by the owner who signed the Form. Should such document not be readily available, the District will accept temporarily in lieu a letter from a bank or escrow service company stating the name of the owner and the date ownership began. The property ownership document must then be filed with the District within sixty (60) days, or the water service will be subject to discontinuance thereafter without further notice. Proof of ownership documents shall be in the form of acceptable title documents.

Should the District not receive the Customer Order Form and the ownership verification document within the time period allowed, the District may initiate service termination proceedings similar to that given in Rule 1-H-26g including requiring payment of the reconnection and restoration charge.

1-H-22 Rev. 4/6/66, Para. 3 Rev. 2/1/77-Sch. 41R, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Para. 4 Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Para. 5 Deleted 2/1/77-Sch. 41R, Para. 6 Added 8/66, Rev. 2/1/77-Sch. 41R, Para. 7 Added 8/68, Rev. 6/13/78-Sch. 53, 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Rev. 4/66, Rev. 7/15/93. Rev. 6/26

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

1-H-23a USE OF WATER WITHOUT REGULAR APPLICATION FOR SERVICE: Any person, firm, or corporation taking possession of premises where the water supply has been shut off must make proper application to the District to have the water supply turned on. In the event the customer turns on the water supply or causes it to be turned on, without first having made such application, he will be held liable for all charges for the water service rendered, the amount thereof to be determined, at the election of District, either by the meter reading or on the basis of the estimated consumption for the length of time service was received by the customer without proper application.

1-H-23b USE OF WATER WITHOUT PROPER APPLICATION FOR SERVICE: When the District finds that water is being used without proper application including proper and valid documentation, the customer will be notified, and if application for such service is not made promptly thereafter and the District immediately compensated for water already used, the supply will be shut off without further notice.

1-H-24a DISCONTINUANCE OF WATER SERVICE: No charge will be made for shutting off water supply or for reading the meter upon closing the account.

The District will, upon being notified by the customer to render a closing bill, endeavor to read the meter on the requested date. The water service will be discontinued upon the reading of the meter for a closing bill. Should a request for water service to a subsequent customer be received, as described in Rule 1-H-22, and be on file with the District, the service will remain on.

1-H-24b BILL RECIPIENT UNTIL DISCONTINUANCE OF WATER SERVICE: When a customer makes application for water service for specified premises, the bills for water service on such premises may continue to be rendered to such customer until he orders the service to such premises discontinued in writing.

- 1-H-23a Rev. 7/15/93
- 1-H-23b Rev. 7/15/93
- 1-H-24a Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70
- 1-H-24b Rev. 5/62, 8/66

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

1-H-25a **READING OF METER AND BILLING:** Under ordinary conditions, the District will endeavor to read each continuous service meter bi-monthly on approximately the same date of the month and a bill thereupon rendered, showing the period covered by the meter reading, the amount of water used, and the total charges for the service rendered. Notice may be given by the District if large or unusual meter registration occurs and, upon request by the customer, the District will endeavor, without charge, to determine the cause of such large or unusual meter registration.

1-H-25b **BILLING FOR OUT-OF-ORDER METERS:** If the meter is found to be out of order by the District, the charge for water will be based, at the option of the District, either (1) on the average for the comparable cycle for immediate prior years not to exceed three years; or (2) on the pattern of consumption for the prior three billing cycles; or (3) on the average consumption for a similar premises in the same cycle or comparable cycles.

Consideration will also be given to volume of business, change of ownership of business, consumption as registered by a replacement meter installed to serve the premises, and other factors that may assist in determining an equitable charge.

1-H-25c **WATER METERS IN ACCESSIBLE LOCATIONS:** When the meter is temporarily covered so that it cannot be read, an average bill, or series of average bills will be rendered, and the accumulated errors, if any in such average bill or bills will be adjusted when the meter is first read thereafter.

The District will determine the location for each new water meter installation in cooperation with the applicant for water service subject to the meter being installed:

1. In a public way, or in a water pipeline easement owned by the District, or in an easement dedicated to the District, and
2. In an accessible protected location so that it can be readily read and maintained.

1-H-25a Rev. 7/15/93

1-H-25b Rev. 7/59, 11/62, 10/68

1-H-25c Para. 2 Rev. 2/1/77-Sch. 41R, Para. 3 Added 6/68, Para. 4 Added 10/68, Rev. 6/13/78-Sch. 53, Rev. Para 1, 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

1-H-25c WATER METERS IN ACCESSIBLE LOCATIONS: (Continued)

Note: Where a meter has existed for five years or more in an accessible location on private property without customer objection to the location during that period, it shall be deemed that the District has perfected a prescriptive right to the use of the occupied area for the meter.

Should the customer take any action such as fencing of the meter so as to reduce the District's accessibility thereto, the District may move the meter to a more accessible location at the customer's expense. The charge therefore to the customer will be on the basis of an engineering estimate of the cost. Should the customer not pay the charges within thirty (30) days of being billed therefore, the District may discontinue water service to the premises any time after seven (7) days written notice to the customer.

1-H-25d BILLING TO OWNERS AND APPLICANTS: Unless the applicant for water service specifies otherwise to the District, all bills will be mailed to him at the same address to which the water service is furnished.

The District may at its option and upon written request of the owner (where the bill is designated to be sent to a tenant or agent at an address different than the owner's address) may send to the owner a duplicate copy of any bills for the premises.

Upon written request by the applicant or customer the District will render up to triplicate billing for an account on a regular basis until notified to do otherwise.

1-H-25e METER TESTS, CHANGES, RANGE OF ACCURACY AND CHARGES: If a customer requests a test to be made of the accuracy of the water meter serving his premises, the District will make such test at no cost to the customer unless such meter has been installed and/or tested during the previous twelve (12) month period.

1-H-25c Para. 2 Rev. 2/1/77-Sch. 41R, Para. 3 Added 6/68, Para. 4 Added 10/68, Rev. 6/13/78-Sch. 53, Rev. Para 1, 7/15/93

1-H-25d Rev. 10/68, Rev. Para 1 & 2, 7/15/93

1-H-25e Added 4/66, Para. 2 Rev. 8/82, Rev. 9/4/84-Sch. 73, 11/6/84-Sch. 74, 8/13/85-Sch. 76, Para. 3 4/22/75- Eff. 5/22/75

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

**1-H-25e METER TESTS, CHANGES, RANGE OF ACCURACY AND CHARGES:  
(Continued)**

If a customer requests a second test during any twelve (12) month period and the first test showed the meter to be registering the flow of water within the acceptable range of accuracy and the second test also shows the meter to be operating within the acceptable range of accuracy, then such customer may be charged an amount as given in Rule 3-A-31 payable within ninety (90) days after the second test. Should the first or second test show the meter to be operating so as to be registering outside of the range of acceptable accuracy, no charge will be made to the customer.

In the event a water meter is exchanged at the request of the customer and the replaced meter is tested and found to be operating within the accepted standards of accuracy, as established in the standards of the American Water Works Association, no adjustment of the billing accrued prior to the date of installing the new meter will be made.

Acceptable range of accuracy for a meter is defined to be that the meter upon being tested at flows established by the American Water Works Association for testing of the respective size of meter is found to be registering the volume of water at between 98% and 102% of actual volume. Should the meter be found to be measuring the volume of water below or above the 98% - 102% range, the District will accordingly adjust the water bill for the period of the meter installation or the previous twelve-month period, whichever is a shorter period of time, to the nearest limit of the range.

**1-H-26a PAYMENT OF WATER BILLS:** All monthly or bi-monthly bills for service through meters shall be due and payable upon presentation and shall become delinquent twenty-five (25) days after the bill date.

**1-H-26c NOTICE FOR DELINQUENT WATER BILL:** If any bill should be allowed to become delinquent, the water service may be discontinued following notice, to the extent required by law. The District may deny water service to an applicant should the applicant have a delinquent bill outstanding for this account or another account in this or another District.

1-H-25e Added 4/66, Para. 2 Rev. 8/82, Rev. 9/4/84-Sch. 73, 11/6/84-Sch. 74, 8/13/85-Sch. 76, Para. 3 4/22/75- Eff. 5/22/75, Para. 4-2/1/77-Sch. 41R

1-H-26a Rev. 2/61, 10/68, Rev. 7/15/93

1-H-26b Rev. 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Deleted 7/15/93

1-H-26c Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Rev. 6/26

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

- 1-H-26d **PROPERTY OWNER'S ULTIMATE RESPONSIBILITY FOR WATER BILL OR PROOF OF DEED TRANSFERENCE:** Water bills may be addressed in the name of the property owner or other person in possession of the property served, or the applicant for water service. The addressee of the water bill shall be primarily responsible for payment thereof, but the District reserves the right to hold the property owner ultimately liable for water service furnished to the premises subsequent to the date of purchase by the owner.

All water bills sent to a tenant, a lessee, a person (contractee) buying property on term contract (option to buy), shall remain ultimately the owner's responsibility. Should property under contract go into foreclosure, or should said contract be returned to the owner, such water bills shall ultimately remain the owner's responsibility.

"Date of purchase" shall be defined as being the date of document transferring title to a parcel of property from the prior owner to a new owner. Date of closure of escrow for transferring of title to a premise may be accepted by the District in lieu of the "Date of Purchase". Changes in name and reorganization of companies owning property shall not be considered as being a change in ownership.

All water bills incurred by a premise prior to a date of purchase shall not be the responsibility of the owner of the premises subsequent to the date of purchase.

- 1-H-26e **MORE THAN ONE TENANT SERVED THROUGH SINGLE METER:** If more than one tenant on a parcel of property is served through a single meter, the District will render a single bill to the property owner or applicant and include a minimum charge for water service based upon the number of billing units, the number of which shall be determined by meter size as defined in Rule 2-A-1.

- 1-H-26f **BILL FORM AND DELIVERY OF DELINQUENT NOTICES:** The form of the bill shall be as prescribed by the District. Delinquent notices may be presented in sealed envelopes by first class mail.

1-H-26d Rev. 6/60, Para. 2 Added 4/65, Para. 2 Rev. 8/3/82-Sch. 67B, Para. 3 & 4 Added 4/65, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70

1-H-26e Rev. 2/1/77-Sch. 41R

1-H-26f Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Rev. 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

1-H-26g BILLING INSTRUCTION AS TO LATE PAYMENT CHARGES ON SHUT-OFF NOTICES ON DELINQUENT ACCOUNTS: To bill a customer for water service, the District will render in writing a bill called a water bill.

If payment of the water bill is not received by the District within twenty-five (25) calendar days after the bill date the bill will be considered to be delinquent.

Should the water bill become delinquent, the District will require payment of the full bill and may initiate termination of the service in compliance with all local, State, and Federal guidelines. For residential customers, termination of water service will not occur until a payment by a customer has been delinquent for at least 60 days. Should service be discontinued, the District will not reinstate water service until the full amount has been paid including the applicable reconnection/restoration charge.

Should the District turn off a meter because of nonpayment of a delinquent water bill or lack of proper application, the District is not responsible for damage to the Customer's premises that may result from the service being discontinued.

Should the water bill become delinquent, a "Final Notice" will be rendered, which will be for the amount less any amounts paid on the bill as of the "Final Notice".

Water service may be discontinued on or any time after the date indicated on the "Final Notice" if the bill remains unpaid. Service will not be discontinued for nonpayment or other non-emergency conditions on Fridays, Saturdays, Sundays, Holidays or the work day prior to a mid-week holiday. Once a "Final Notice" has been issued, it is the responsibility of the owner or payer to assure payment is received by the District before the shut-off date indicated on the "Final Notice" to avoid any discontinuance of water service.

The District will endeavor but does not guarantee to restore service to accounts that have been shut-off for noncompliance with these Rules in the same business day provided the District's requirements, i.e., payment of a delinquent account, have been satisfactorily completed in the District Office by 3:00 P. M. of that business day.

1-H-26g Rev. 11/62, 8/63, 4/65, 10/68, 8/69, Para. 4 Added 4/71, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Para. 5 Added 4/71, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Para. 6 Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Para. 7 Rev. 6/13/78-Sch. 53, Para. 8 Added 6/13/78-Sch. 53, Rev. 9/4/84-Sch. 73, 11/6/84-Sch. 74, 8/13/85-Sch. 76, Para. 9 Rev. 2/1/77-Sch. 41R, 8/82, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Para 1-7 & 11, 13 Rev. 7/15/93, Rev. 8/21, Rev. 6/26

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

1-H-26g BILLING INSTRUCTION AS TO LATE PAYMENT CHARGES ON SHUT-OFF NOTICES ON DELINQUENT ACCOUNTS: (Continued)

If payment has not been received within the twenty-five (25) day period, the bill may be subject to a charge, namely, a late payment charge as given in Rule 3-A-30.

The late payment charge is to defray the District's expense of taking additional action to collect the water bill. Additional action may be both field and office action to collect the unpaid bill or may be office only action. Field action is defined as the effort made by field and office personnel to collect the bill.

The late payment charge will not be collected at the time of additional action on the unpaid bill but will be added to the next water bill rendered to the customer.

The late payment charge may be waived by the District, the basis for such being due to a change in ownership or tenancy, delayed receipt of payment beyond control of the customer, irregular presentation of the bill by the District, any of which will be determined by the DISTRICT.

For residential customers who demonstrate to the District a household income below 200 percent of the federal poverty line or has a current declaration of household income form on file, the District will waive a late fee on delinquent bills once every 12 months. The District will apply the waiver to an outstanding late fee on the customer's account.

Additionally, if a customer has a good history, defined as not having any other late fees assessed in the last two (2) years, the District may waive one late fee once every two (2) years. The request for a good history waiver must be made by the customer within six (6) months of the fee being assessed during which time no other late fees have been assessed.

1-H-26g Rev. 11/62, 8/63, 4/65, 10/68, 8/69, Para. 4 Added 4/71, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Para. 5 Added 4/71, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Para. 6 Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Para. 7 Rev. 6/13/78-Sch. 53, Para. 8 Added 6/13/78-Sch. 53, Rev. 9/4/84-Sch. 73, 11/6/84-Sch. 74, 8/13/85-Sch. 76, Para. 9 Rev. 2/1/77-Sch. 41R, 8/82, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Para 1-7 & 11, 13 Rev. 7/15/93, Rev. 8/21, Rev. 6/26

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

**1-H-26g BILLING INSTRUCTION AS TO LATE PAYMENT CHARGES ON SHUT-OFF NOTICES ON DELINQUENT ACCOUNTS: (Continued)**

The District does not assume liability for the failure of the customer to receive or to understand the bills and notices rendered pursuant to this Rule nor is any liability assumed for damage that may be done to the customer's premises because water service thereto was discontinued because of the customer's nonpayment of the water bill. Also, no liability is assumed by the District where the customer has paid on the delinquent bill such that the District restores service to the customer's premises and damage may be done thereto at the time of turn-on.

No liability is assumed by the District for damage done to a customer's premises when the District turns on the water thereto at the customer's request.

Where service has been turned off or locked off or discontinued or disconnected for violation of these Rules and Regulations or for nonpayment of the water service bill, the District shall charge for reconnection restoration of service the charges as given in Rule 3-A-29. The applicable restoration charge must be paid in full before service will be restored. The charge for restoration may be waived if the District determines the nonpayment disconnection was the result of a payment handling delay or a natural disaster.

**1-H-26h OVERPAYMENT OF WATER BILLS: In the event of a payment being made by a customer in excess of the billed amount, the District will credit the amount of overpayment thereof upon the water bill next ensuing after the District becomes aware of the overpayment to the premises in the name of the customer having made the payment.**

1-H-26g Rev. 11/62, 8/63, 4/65, 10/68, 8/69, Para. 4 Added 4/71, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Para. 5 Added 4/71, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Para. 6 Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Para. 7 Rev. 6/13/78-Sch. 53, Para. 8 Added 6/13/78-Sch. 53, Rev. 9/4/84-Sch. 73, 11/6/84-Sch. 74, 8/13/85-Sch. 76, Para. 9 Rev. 2/1/77-Sch. 41R, 8/82, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Para 1-7 & 11, 13 Rev. 7/15/93, Rev. 8/21, Rev. 6/26

1-H-26h Rev. 7/59, 10/68

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

- 1-H-26j METER READ ERROR ADJUSTMENT: Adjustment may be made on water billing charges when subsequent meter readings or an analysis of the prior readings appears to indicate that the meter was previously read in error. Also, upon the customer's verified statement, a correction may be made as to previous opening or closing billing dates.
- 1-H-26k BILLING UNIT ERROR ADJUSTMENT: Adjustment may be made on water billing charges when it is verified by the District that an error has been made in the number of billing units. It will not be required that the adjustment be retroactive for more than twelve (12) months prior to the billing cycle during which the error was discovered.
- 1-H-26l ERRONEOUS BILLING CHARGE ADJUSTMENT: If, due to any error or oversight, no billing charge or an erroneous billing charge was made for water service furnished by a District, adjustments may be made by computing a corrected bill on the basis of (1) consumption as registered by the meter since the last reading and billing, (2) estimated consumption on the premises, or (3) consumption as registered by a new meter. The adjustments may include correction of the bill where the customer was billed on the incorrect billing schedule. Erroneous billing may include lowering or raising of the original water billing.

Adjustment may be made on water billing charges when it is verified by the District that an error has been made in the application of the water rate schedule for computing a water bill.

Adjustments may be made retroactive for a period not to exceed twelve (12) months from the time at which the error was discovered. The District will not pay interest on credit amounts which are the result of retroactive adjustments due to incorrect billing.

Should there have been several customers taking water service at the account for the period of the incorrect billings, the adjustments shall only be made applicable to the period of the current customer, not unless the adjustment represents a credit; then, the District will endeavor to pay, respectively, the credit to the several customers. However, the District shall be under no obligation to do so.

- 1-H-26i Deleted 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70  
1-H-26j Rev. 7/59, 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70  
1-H-26k Added 5/62, Rev. 10/68, 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70  
1-H-26l Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch.70, Para 3 Rev. 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

1-H-26m ALLOWANCE FOR ON-SITE LEAKS: Customers are responsible for all actual water use on the property, including leaks. This includes a responsibility to maintain plumbing and irrigation systems on the property such that any leaks are detected and repaired in a timely manner and reduce the risk of usage due to leaks. Notwithstanding, the District may allow for billing adjustments for water leaks that occur in the privately-owned plumbing on the customers' premises. The District may grant a discretionary, one-time adjustment for excess water use resulting from an unforeseen and unintentional leak located on the customer's side of the meter, provided the customer reports the suspected leak to the District within ten (10) calendar days of discovery, completes repairs promptly, and submits acceptable proof of repair within the timeframe specified by the District. Leak adjustments are limited to verified, non-recurring events and shall not apply to irrigation system failures, negligent conditions, repeated or preventable leaks, or situations where reasonable care was not exercised. When approved, the District may adjust the affected billing period by replacing abnormal consumption with an amount no less than three times the average monthly usage for the previous twelve month period or other reasonable benchmarks. All leak adjustments are granted solely at the District's discretion, may be denied where abuse or repeated claims are suspected, and do not exempt the customer from responsibility for prompt leak repair or payment of the remaining balance. The determination of whether a leak adjustment will be granted is final and is not subject to appeal.

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

- 1-H-26n OLD METER READING UPON REPLACEMENT: In the event the District replaces a meter with another meter for any reason, a water bill may be prepared based on the consumption as registered by the prior meter from the date of the last regular meter reading until the date of removal plus the consumption registered by the present meter from the date of the installation to the next regular meter reading date.
- 1-H-26o COMPUTATION OF OPENING AND CLOSING WATER BILLS: Opening and closing bills will be computed on the monthly minimum basis using the rate pertaining to the District. For purposes of computation one month shall be considered as thirty (30) days or less.
- 1-H-26p CLOSED ACCOUNT CREDIT REFUND: Refund of a credit balance on a closed account will be made by the District upon a written request from the customer received no later than sixty (60) days after a notice has been sent to the customer of a credit balance. Should no request be received within the sixty (60) day period, the account will be dissolved and the credit balance transferred to the General Fund of the District.
- 1-H-26q FINANCE CHARGE ON UNPAID DELINQUENT WATER SERVICE BILLING: Should the District find upon billing of the customer that there is an unpaid delinquent balance on the account from a prior regular bill, the District may, in addition to all other herein stated Late Payment and Reconnection Charges, charge a Finance Charge on the unpaid delinquent balance at the rate of 1.0% per periodic period, 12.0% annual percentage rate. For residential customers who demonstrate to the District a household income below 200 percent of the federal poverty line or has a current declaration of household income form on file, the District will waive any finance charges on delinquent bills once every 12 months. The District will apply the waiver to any interest or finance charges that are unpaid at the time of the customer's request.

1-H-26n Added 11/62

1-H-26o Added 8/63, Rev. 10/68, 2/1/77-Sch. 41R

1-H-26p Added 2/1/77-Sch. 41R, Rev. 8/3/82-Sch. 67B, Rev. 6/26

1-H-26q Added 6/13/78-Sch. 53, Rev 6/26

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

- 1-H-26r CHARGE FOR DAMAGING METER, METER LOCK OR SEAL, CURB STOP OR VALVE OR OTHER APPURTENANT FACILITY: Should a customer, or other persons representing a customer, damage a meter, meter lock or seal, curb stop or valve, or other appurtenant facility of the District, the District may elect to charge the customer for the repair or replacement of the damaged facility. The minimum charge shall be as given in Rule 3-A-27 for any such damage with the charge to be at the cost of the repair. Should the party causing the damage be a customer of the District, the District may withhold further water service until the amount of the repair is paid or payment is assured by the customer or owner of the premises if the customer is not the owner. The charge may be made on an estimate of costs.
- 1-H-26s CHARGE FOR REINSTALLING REMOVED METER AND/OR SERVICE CONNECTION WHEN SERVICE DISCONTINUED FOR NON-PAYMENT OF BILL: Where the District has had to remove the meter to discontinue service for nonpayment of the bill by the customer, the District will reinstall the meter upon payment of the appropriate charge given in Rule 3-A-18. Should the District have to terminate service by disconnection of the service connection at the water main, there shall be a charge to the customer to reconnect the service. The charge is to be made on an estimate of the cost of the work, but not less than the charges given in Rule 3-A-3c.

- 1-H-26r Added 6/13/78-Sch. 53, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch.70, 9/4/84-Sch. 73, 11/6/84-Sch.74, 8/13/85-Sch. 76
- 1-H-26s Added 6/13/78-Sch. 53, Rev. 8/82, Rev. 7/15/93
- 1-H-26t Added 8/13/85-Sch. 75 & 76, 11/26/85-Sch 77, Rev. 7/15/93, Deleted 6/26

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

- 1-H-27a SHUTTING OFF WATER SUPPLY FOR EMERGENCY REPAIRS OR FOR CHANGES, ETC, IN OR AFFECTING THE DISTRIBUTION SYSTEM: The District reserves the right at any and all times to shut off the water for the repairing, extending, testing, maintaining or replacing of water system facilities, including water mains, fire hydrants, water service connections water meters, detector valves, or any other appurtenances.
- 1-H-27b NOTICE OF SHUT-OFF OF WATER SUPPLY: When the water supply is to be shut off for any of the above reasons, the District will make a reasonable effort to deliver a notice of the shut-off to the customer or to some responsible interested person on the premises, but it does not assume liability for the failure of the customer to receive or to understand such notice.
- 1-H-27c PRESSURE, WATER SUPPLY CONTINUITY AND CUSTOMER'S WATER STORAGE FOR EMERGENCIES: The District will not be responsible for the maintenance of pressure, nor for the continuity of water supply, and consumers dependent upon a continuous water supply should provide adequate storage for emergencies. Customers having water heaters, or any other devices requiring a continuous water supply, should take all necessary steps to prevent damage to, or the causing of injury by, such devices as a result of the shutting off of the water supply.
- 1-H-27d UNCOLLECTIBLE BILLS: Delinquent regular and closing bills for a premise where the ownership of the premises has subsequently changed, found to be uncollectible by the District, may be written off by the District as uncollectible. Before writing off uncollectible bills, the District will make a reasonable effort to collect the bill.

For such accounts the customer's name will be retained in the files of the Waterworks Districts should that party apply for water service subsequently. The District will then require payment of the unpaid bill.

1-H-27a Rev. 7/15/93  
1-H-27d Rev.2/1/77-Sch. 41R, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70. Para 1 Rev. 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

- 1-H-27e UNREFUNDABLE WATER SALES CREDITS: Credit forward balances for water service nominally due to a former customer shall not be credited to the account of the new customer at the same service address. Said credit balances shall be deposited to the Water Sales Trust Fund of the District. The District will endeavor to refund the amount to the former customer, his heirs or assigns. If the District is unable to locate the former customer, et al., within one year, the credit forward balance shall be credited to the District's General Fund and the District absolved of any further obligation to pay the amount.
- 1-H-27f REFUSAL OF WATER SERVICE FOR NON-PAYMENT OF DELINQUENT WATER BILLS AND CHARGES: New water service or renewal of a previously discontinued service may be refused by a District if the applicant owes delinquent water bills for any property served by the District or by another Los Angeles County Waterworks District. Upon making the delinquent payment, plus any applicable charges for the bill being delinquent, service will be provided to the applicant.
- 1-H-27g COLLECTION ACTION UNDER CONDITIONS OF BANKRUPTCY, RECEIVERSHIP OR FORECLOSURE: Regular procedures of billing and collecting of water bills will be performed pertaining to property that may be in bankruptcy or receivership or undergoing foreclosure. If the service becomes subject to shut-off due to nonpayment of the bill, collection action will proceed as usual against the current owner or tenant with service being discontinued for nonpayment. Service will be restored only upon receipt of payment of the delinquent bill and any applicable charges for the bill being delinquent. (Operation of this rule is subject to Bankruptcy Laws.)

Payment will be accepted from the current owner or customer, or payer designated by the owner. Payment will also be accepted from the party foreclosing or the present tenants provided such parties pay the entire amount of the unpaid bill and agree to pay any subsequent bills that may be incurred on the premises until the foreclosure is completed and title to the premises is transferred to a new owner by execution of a title change document.

1-H-27f Added 11/62, Rev. 10/58; 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77

1-H-27g Added 8/66, Rev. 10/68, Rev. 8/82, Para. 2 Added 4/22/75-Eff. 5/22/75, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

1-H-27h **FORCED EVICTION OF TENANT OR LESSEE:** Water service will not be turned off at the request of anyone solely for the purpose of forcing eviction of the tenant or lessee.

Water service will not be turned off at the request of the owner when the water bill account is current but there is evidence that the premises is occupied.

Water service will not be turned off at the request of local government agencies for the purpose of enforcing agency codes or purposes related thereto unless by legal court order.

In those situations where an owner has allowed a bill to become delinquent and the premises is subject to discontinuance of water service, the District will allow the occupants of the premises to pay the bill in full to avoid shutoff.

1-H-28a **DAMAGE THROUGH LEAKING PIPES OR FIXTURES ON THE PREMISES SERVED:** The District's control and responsibility end at the meter, and the District will in no case be liable for damage caused by, or in any way arising out of, the running or escape of water from open faucets, burst pipes, or faulty fixtures on the premises.

1-H-28b **ANGLE STOP TYPE CONTROL OR WHEEL OPERATED VALVE:** Every service connection is equipped with an angle stop type control valve on the inlet side of the meter which may be used in emergencies by the customer when necessary to shut off the water supply for the entire premises. Upon receipt of oral or written request, the District will, without charge, shut off such control valve for emergency purposes, upon the understanding that the customer will turn on the water after repairs have been made.

The District will endeavor to respond promptly to such oral or written request received for action during the working day of District personnel. However, for such requests received during non-working hours, the District will only respond when personnel and equipment are available to do so.

Beginning with all new and renewal water meter installations after September 1, 1968, the outlet side of the water meter will be equipped with a hand wheel or lever operated valve for use of the customer to shut off the service to the premises at the customers expense.

1-H-27h Added 10/68, Para 2, 3 & 4 Added 7/15/93, Rev. 6/26  
1-H-28a Rev. 6/26  
1-H-28b Rev. 10/68, Rev. 6/26

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

1-H-29a **TAMPERING WITH DISTRICT PROPERTY:** Except as provided in "Rule and Regulation No. 1-H-28", no person, other than an authorized District employee, shall at any time or in any manner operate, or cause to be operated, any valve in or connected with a water main, service connection, or fire hydrant, or tamper or otherwise interfere with any water meter, detector check valve, or other part of the water system.

1-H-29b **DAMAGE CHARGE FOR TAMPERING WITH DISTRICT PROPERTY:** In the event a person, firm, or corporation for any reason digs out or uncovers a curb stop or wheel or lever valve controlling a water supply, or lifts or removes a meter cover or its center piece, or causes any such act to be done, such person, firm, or corporation will be held liable for any injury or damage occasioned thereby or resulting therefrom.

If any damage arises from tampering with any of the aforementioned equipment, a charge of not less than the amount given in Rule 3-A-27 shall be levied against the property owner and/or person(s) considered liable by the District.

1-H-30a **RIGHT OF INSPECTION OF AND ACCESS TO CONSUMER'S PREMISES:** Authorized inspectors, agents, and employees of the District shall have the right of entry and access, at all reasonable times, in, to, and upon any and all consumer's buildings, grounds, or premises, or any part thereof, (including any and all plumbing, water piping, fixtures, or connections located, used, maintained, or operated therein or thereon) for the purpose of:

1. Determining the existence, operation, maintenance, and/or use in, on, or about said buildings, grounds, or premises of:
  - a. Any plumbing or water piping which may now or hereafter cause, create, or permit backflow, backsiphonage, or any other condition affecting, or likely to affect, the purity and/or potability of the water supply furnished by the District.
  - b. Any source of water supply which may now or hereafter be connected with the water supply system of the District.

1-H-29b Last Para. Added 5/65, Rev. 8/82, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Para 1 & 2 Rev. 7/15/93, Rev. 6/26

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

1-H-30a RIGHT OF INSPECTION OF AND ACCESS TO CONSUMER'S PREMISES:  
(Continued)

- c. Any source of pressure, vacuum, contamination, or pollution (including any and all equipment, fixtures, or appliances connected or used therewith or therefore) affecting or likely to affect, the purity and/or potability of said water supply for the District.

2. Facilitating the enforcement, from time to time, by the Engineer, of any and all of the applicable Rules and Regulations of the District.

1-H-30b INSPECTOR, AGENT AND EMPLOYEE IDENTIFICATION: Each inspector, agent, and employee shall be furnished with, and upon the request of any consumer, shall display appropriate evidence of identification.

1-H-30c VIOLATION OF HEALTH CODES: If, and when, the Engineer ascertains that a condition affecting the purity and potability of the water supply in a District exists in, on, or about any buildings, grounds, or premises in violation of any health law, Rule and Regulation of this State, or any health ordinance or code of the County of Los Angeles, or any Rule and Regulation of the Los Angeles County Waterworks Districts, he will;

1. Immediately notify the person, firm, or corporation owning and/or controlling such buildings, grounds, or premises, of the existence of such condition,
2. Require such person, firm, or corporation, to comply, within a reasonable time, (to be stated in said notice) with any such law, ordinance, code, or Rule and Regulation so violated, and
3. Further notify such person, firm or corporation that failure to so comply within said described period will mean the District will take, or cause to be taken, by the appropriate authority, such steps to enforce such compliance, to remedy such condition, and/or to protect the interests of the District, as provided by law or by these Rules and Regulations, including discontinuance of water service.

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

1-H-31 PROHIBITION OF CROSS-CONNECTIONS: The regulations of the State Department of Health Services (17 Calif. Adm. Code, Sections 7583 through 7622 inc.) and the regulations of the County of Los Angeles Health Department insofar as the same are applicable to the protection of the water supply of the Districts are hereby adopted, incorporated herein and made a part hereof.

No water service connection to any premises will be installed or maintained by the District unless the public water supply is protected as required by said State and County regulations, this Rule, and the "Cross-Connection Control Manual for Service Protection in the Los Angeles County Waterworks Districts".

For premises where the point of use of the water is at an elevation fifty (50) feet or higher above the meter location, the District shall require an approved device be installed at the meter to prevent potential backflow from the premises.

Backflow prevention devices installed hereunder shall be approved by the District and shall be installed by the customer at the expense of the customer.

The customer shall at his expense have the device regularly tested and serviced if necessary, (regularly being defined as at least once a year and more frequently if necessary as required by the District) to maintain the device in satisfactory operating condition. If during the regular test or service the device is found to be inoperative, defective, or malfunctioning in any way or manner, the device shall be immediately overhauled, repaired, or replaced to a satisfactory condition at the customer's expense. Upon the completion of any overhaul, repair, or replacement work, the device shall be tested in place to assure performance as required. Any and all tests shall only be made by persons approved to do so by the District. Suitable records of such tests, repairs, overhauling, or replacements shall be kept by the customer and a copy thereof sent to the District immediately upon completion of any tests, repairs, overhauling or replacements.

Service of water to any premises may be discontinued by the District if a backflow prevention device required by this Rule is not properly installed, tested, and maintained, or if any defect is found in an installed device, or if it is found that a backflow prevention device has been removed or by-passed, or if cross-connections exist on the premises from which the District water system is not protected by an approved device; and service will not be restored until such conditions or defects are corrected.

1-H-31 Rev. 4/65, 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Rev. 1/90, Para 1, 3 & 5 Rev. 7/15/93, Rev. 6/26

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

1-H-31 PROHIBITION OF CROSS-CONNECTIONS: (Continued)

Should service be terminated it is to be done by proceedings similar to that described in Rule 1-H-26g. The District may accordingly require payment of the reconnection restoration charge given in that Rule.

1-H-32 CONTRACTING AGENCY; CONDITIONS OF SERVICE: Notwithstanding other provisions of these Rules and Regulations, each Contracting Agency applying for water service shall, as a condition for the receipt of water from the District, agree to make its facilities available for the District if capacity is available in the water mains of said Contracting Agency for the transportation of water supplied by the District to other applicants of the District for water service and at a cost determined to be attributable to the transportation of said water. The existence of capacity and amount of charge shall be determined by the Engineer. If the District requires this means of transporting water to inhabitants of the District, upon written notice to the Contracting Agency, the District may make a connection to the Contracting Agency's water system for the supply of water to such other applicants and shall credit the Contracting Agency whose system is being used, for the quantity of water served to such District customers.

1-H-33 WATER SERVICE PRESSURE: The District will endeavor to maintain reasonable water service pressures in its water mains where possible in the approximate range of 30 pounds per square inch to 125 pounds per square inch.

In certain situations of service, the water pressure in the water main may exceed 125 pounds per square inch to a pressure as high as 500 pounds per square inch. The water pressure may fluctuate within the above range or above or below the above-given range.

1-H-31 Rev. 4/65, 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Rev. 1/90, Para 1, 3 & 5 Rev. 7/15/93, Rev. 6/26

1-H-32 Added 2/61, Rev. 4/61

1-H-33 Added 4/61, Rev. 11/62, 4/66, 7/75, 8/82, Para. 6 Rev. 9/4/84-Sch. 73, 11/6/84-Sch. 74, Para. 7 Rev. 9/4/84-Sch. 73, 11/6/84-Sch. 74, Rev. 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

1-H-33 WATER SERVICE PRESSURE: (Continued)

Upon application the District will prepare a Water Information Form for the applicant for water service indicating the following items:

1. The address of the property to be served;
2. The water District serving that area;
3. The District's contact person and telephone number;
4. The maximum and minimum water pressure expected to be available at the service address under normal operating conditions;
5. A statement indicating that a pressure regulator is required for installations where water pressure exceeds 80 pounds per square inch;
6. The size of meter requested by the applicant.

The Water information Form shall be signed and dated by the applicant or his authorized representative indicating knowledge of the available pressure.

A water pressure regulator and a pressure relief valve may be required on the customer's cold water plumbing system downstream of the District's water meter by the Los Angeles County Plumbing Code, Title 28 of County Codes (Chapter 10, Section 1007 of the Uniform Plumbing Code) or applicable Local Plumbing Code. These devices shall be installed at the customer's expense and in accordance with applicable codes.

The Water Information Form shall serve to relieve, save and hold the District harmless for any damage to the customer's premises, water piping, and appliances caused by the water pressure from the District's water system.

When the District's water main pressure exceeds 149 pounds per square inch, the applicant shall be required to have a contractor install a high pressure water meter or, at the option of the District, request that the District install a high pressure meter at the applicant's expense.

1-H-33 Added 4/61, Rev. 11/62, 4/66, 7/75, 8/82, Para. 6 Rev. 9/4/84-Sch. 73, 11/6/84-Sch. 74, Para. 7 Rev. 9/4/84-Sch. 73, 11/6/84-Sch. 74, Rev. 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

1-H-33 WATER SERVICE PRESSURE: (Continued)

The customer may install, at his expense, pressure regulation equipment on his side of the meter to regulate the water pressure for his convenience in addition to any equipment installed by the District; however, no such installations by the customer will be permitted within the District's water meter box.

1-H-34 KEY-OPERATED WATER DISPENSER: This section applies only to those Districts where key-operated dispenser stations are available: Upon approval by the District of a filed application and payment by the applicant of the required charge, water for use on premises within the District may, be obtained from a District locked and unmetered, key-operated dispenser by persons owning a premises in a District and desiring to purchase water for subsequent hauling to and for use on said premises.

The District will furnish to the applicant an "Application for Water Dispenser Service" form for their use in applying for this service. The application may be completed and submitted to the District by others for the owner of the premises upon which the water is proposed to be used. However, both the property owner and the applicant, if different than the property owner, must sign the Application form, agreeing to the terms and conditions for such service.

The charges for any customer to receive service from the key-operated dispenser are given in Part 2, Water Rates Section of the Rules and Regulations. Payment of these charges will entitle the customer to the use of a water-dispenser key for the stated period of the charge. The charges for water-dispenser service are not refundable.

1-H-33 Added 4/61, Rev. 11/62, 4/66, 7/75, 8/82, Para. 6 Rev. 9/4/84-Sch. 73, 11/6/84-Sch. 74, Para. 7 Rev. 9/4/84-Sch. 73, 11/6/84-Sch. 74, Rev. 7/15/93

1-H-34 Added 3/66, Added Para. 8 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Para 1, 2, & 7 Rev. 7/15/93, Para 5 Rev. 7/15/93, Rev. 6/26

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

1-H-34 KEY-OPERATED WATER DISPENSER: (Continued)

The key shall remain the property of the District while in use by the customer, and the key shall not be duplicated by the customer, or transferred to non-customers of the District. Loss of the key by the customer shall be reported promptly to the District. The customer must report the lost or misplaced key to the local sheriff's office and obtain a report. Upon the key being reported as being misplaced or lost, the District will replace same once the lost or misplaced key sheriff report is submitted to the district and the charge as given in Part 2 of the Water Rates Section for lost or misplaced key replacement. The key shall be returned by the customer to the District when the customer no longer has an interest in the premises or when the period ends for which the charges have been paid. The District will re-issue, upon application, the key without additional charge to a new customer for the premises if the applicable charges for a key have been paid for the same particular premises by a prior customer.

The privilege of use of the key will be revoked: (1) if water is used for purposes other than domestic, (2) if water is used on premises not described in the Application; (3) if water is transported for use outside of the District; (4) if the key is given or loaned to persons not identified on the Application and who are not key-dispenser customers of the District; or (5) if the customer is found to be wasting the water obtained from the dispenser. Any customer whose key privileges have been revoked shall not be entitled to a refund of any paid charges and shall not be entitled to use of a water dispenser key for the remainder of the current charge period, plus the following charge period.

The District may change the lock at the end of any charge period, or at any time after giving fourteen (14) days written notice by first class U.S. mail to the notice address or last known address of each Water Dispenser Service customer.

The District will provide key-operated dispenser water service to only to property owners with existing structures on the subject property constructed prior to January 1, 1961 and which does not front on an existing water main of the District.

1-H-34 Added 3/66, Added Para. 8 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Para 1, 2, & 7 Rev. 7/15/93, Para 5 Rev. 7/15/93, Rev. 6/26

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

- 1-H-35 RELOCATION OF FACILITIES: Where the District is requested to relocate its facilities for street and road widening purposes or for other purposes, the District may charge the agency or person(s) requesting the relocation for the relocation (except for forced relocations pursuant to the conditions of the road excavation permit or the highway encroachment permit under which the facilities were originally installed). The charges therefore will be as given in Part 3 hereof or based on an engineering estimate of current costs as may be applicable. At the option of the District, the District may require the agency or person to relocate or replace the facilities using plans and specifications either prepared by or approved by the District.
- 1-H-36a REMOVAL AND REINSTALLATION OF METER WITH NON-MEASURED CONSUMPTION: The District may, upon finding that a properly registering meter has not measured consumption for a premises, indicating non-use of water service for the premises for a period of twelve consecutive months, remove the meter. The District will notify the customer by form letter of its intent to remove the meter. The letter will provide the owner with the necessary information related to the meter removal and will give the owner the option of having the meter remain in place by returning said form to the District indicating so. If no response is received from the owner, the meter will be removed by the District. The meter will thereafter only be reinstalled upon the customer filing a Customer Order Form and paying the District for the reinstallation of the meter. The charges for the reinstallation are as given in Part 3, Rule 3-A-18.
- 1-H-36b REMOVAL OF METER AND PAYMENT OR CHARGES OWING: Should the District have had to remove the meter to a premises for nonpayment of the water bill, the District may, before reinstallation of the meter, require payment of any owing applicable amounts of the account and may charge the customer for reinstallation of the water meter at the rates as given in Rule 3-A-18.

The customer shall complete and file a Customer Order Form.

- 1-H-35 Added 10/68, Rev. 6/13/78-Sch. 53  
1-H-36a Added 10/68, Rev. 7/15/93  
1-H-36b Added 10/68

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION H - SERVICE RULES (Continued)**

- 1-H-37 CONFIDENTIALITY OF CUSTOMER RECORDS: Individual customer application, billing, and payment records are not public records except as authorized or required under applicable law, or when a Court Order has required the presentation of the record to the Court or Officers of the Court.

Therefore, the customer records are not to be made available to parties other than the customer and/or the owner of the served premises other than under the foregoing exceptions.

- 1-H-38 THEFT OF WATER: Pursuant to County Urgency Ordinance No. 88-0130U, no person, company, corporation or other agency shall take water from the Districts' water system without first obtaining permission to take water from the Districts' Engineer or authorized representative and making payment of applicable processing and water supply charges of the District. For purposes of enforcement of this rule, no more than one violation per 12 month period per point of access to the Districts' water supply system will be deemed a violation of this rule.

- 1-H-39 ISSUANCE OF CITATIONS: Pursuant to County Urgency Ordinance No. 88-0130U, Districts' employees designated by the Director of Public Works shall be authorized to issue citations to individuals violating Districts' regulations or ordinances.

Such citations shall be personally served upon the person violating the regulations or ordinances of the Districts, or upon any employee, agent, or representative thereof and shall specify the regulation or ordinances violated, the dates of violation, the date of service of citation, the person issuing the citation, and the person receiving the citation.

- 1-H-37 Added 8/3/82-Sch. 67B, Rev. 7/15/93, Rev 6/26  
1-H-38 Added 7/26/88, Rev. 7/15/93  
1-H-39 Added 7/26/88

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION I - CAPITAL IMPROVEMENT CHARGES**

1-I-1 CHARGES: As a prerequisite to receiving water service therefore, each subdivision and benefited parcel of land in any District shall be charged and pay for the benefits accruing thereto derived from the Capital Improvements of the District or "unit system" of the District.

1-I-2 CREDITS: Credits for privately owned premises making application for water service, and the premises of participants, will be granted for, and reduce the amount of, the Capital Improvement (acreage) charges for, and in the estimated equivalent amount of:

- a. Assessments which have been paid or will have been paid in the District or in any zone of a District for the retirement of bonded indebtedness, including Debt Service taxes for interest and principal repayment of the bonds of the District or of the zone determined by the District to represent Capital Improvements.
- b. The agreed value of land or Capital Improvements, or both, offered by the applicant and accepted by the District.
- c. Acreage or District Benefit assessments made against property pursuant to State Improvement Acts for installation of water system improvements. Where the acreage assessments of the State Improvement Act projects exceed the Capital Improvement Charge, the excess shall be used as a credit against the applicable Local System Improvement Charge. Pursuant to Rule 1-J-3c excess front footage assessments may be applied as a credit against the Capital Improvement Charge.

The credit allowed for assessments previously made against all of, or a portion of, the premises as the result of a State Improvement Act for which premises the owner has applied to the District for water service, will only be allowed as to the extent of the assessments made against the premises for which water service has actually been applied for by the owner, and no more than the previous allowed land use (zoning) for which said project had been designed or the applicable parts of Rule 1-A-49.

- 1-I-1 Rev. 9/60, Rev. 7/15/93
- 1-I-2 Rev. 9/60, 4/61, 8/66, 6/13/78-Sch. 53
- 1-I-2a Rev. 7/15/93
- 1-I-2b Added second sentence excludes WWD 4 & 34, 9-02-86, Exhibit 78
- 1-I-2c Added 4/65, Rev. 4/71, 9/4/84-Sch. 73, 11/6/84-Sch. 74

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION I - CAPITAL IMPROVEMENT CHARGES (Continued)**

RULE

1-I-2 CREDITS: (Continued)

- d. The value of water system facilities transferred to the District by other water purveyors at the time the District assumes the operation, maintenance, and water service responsibilities of the water purveyor, as determined to be applicable as an area credit for the area previously served or that could have been served by the water purveyor.

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION J - LOCAL SYSTEM IMPROVEMENT CHARGE**

- 1-J-1 CHARGES, NO EXISTING LOCAL SYSTEM: As a prerequisite to receiving water service for each subdivision or parcel of land, the owner shall furnish and install the necessary local system improvements in accordance with plans and specifications prepared by or approved by the District, or at the District's option he may be charged for said improvements and pay to the District the cost thereof computed at the rates described in Part 3 hereof.
- 1-J-2 CHARGES, EXISTING LOCAL SYSTEM: Where an existing District water main fronts a parcel of land not heretofore receiving water service, a Local System Improvement Charge shall apply in accordance with Rule 3-A-4, which must be paid before water service is provided; and also where a previously served parcel of land which had been developed for a land use less than the allowed land use (zoning) of said parcel and now said parcel is being redeveloped to the allowed land use level, the District shall make a Local System Improvement (frontage) Charges in accordance with Rule 3-A-4 with an exemption made for the previous land use level, which was less than the allowed land use (zoning) and in accordance with the applicable parts of Rule 1-A-49.
- 1-J-3 CREDITS: Credits for premises making application for water service, and the premises of participants, will be granted for, and reduce the amount of Local System Improvement Charges for and in the estimated equivalent amount of:
- a. Assessments which have been paid or will have been paid in the District or in any zone of a District for the retirement of bonded indebtedness of the District or of the zone determined by the District to represent Local System Improvements.
  - b. Contributions of Local System Improvements or the equivalent cost value thereof accepted by the District.

- 1-J-1 Rev. 9/60, 4/61, 4/65, 7/15/93  
1-J-2 Added 4/61, Rev. 4/65, 9/4/84-Sch. 73, 11/6/84-Sch. 74, Rev. 7/15/93  
1-J-3 Added 4/61, Rev. 8/66, 6/13/78-Sch. 53, 9/4/84-Sch. 73, 11/6/84-Sch. 74, Rev. 7/15/93  
1-J-3a Rev. 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION J - LOCAL SYSTEM IMPROVEMENT CHARGE (Continued)**

RULE

1-J-3 CREDITS: (Continued)

- c. Front Footage or Direct (Local) Benefit Assessments made against property pursuant to State Improvement Acts for installation of water system improvements.

Where the County Improvement frontage assessments are less than the Local System Improvement Charge, then the assessment of the State Improvement Act project shall be deemed to be equivalent to the Local System Improvement Charge. This is only to the extent of the installed water system improvements meeting the requirements of the allowed land use (zoning) at the time of said installation.

Where the assessments exceed the Local System Improvement Charge, the excess shall be used as a credit against the applicable Capital Improvement Charge. Pursuant to Rule 1-I-2c excess acreage assessments may be applied as a credit against Local System Improvement Charge.

The credit allowed for assessments previously made against all of, or a portion of, the premises as the result of a State Improvement Act for which premises the owner has applied to the District for water service, will only be allowed as to the extent of the assessments made against the premises for which water service has actually been applied for by the owner, and no more than the previous allowed land use (zoning) or the applicable parts of Rule 1-A-49.

- d. Credits against existing water mains: Where a zone change, zone exception, or conditional use permit has been granted to a parcel of land after installation of a now existing main and prior to application for water service being made for said parcel and such zone change, zone exception or conditional use permit results in permissive use of said parcel in excess of the zoning that existed at the time of installation of the now existing water main, which now permitted use would require the installation of a new water main before the District could provide adequate water service to said parcel, then any portion of said credits a and c arriving out of the existing main which credits are described above against Local System Improvement Charges shall apply. Applicable parts of Rule 1-A-49 shall apply.

1-J-3c Added 4/65  
1-J-3d Added 4/65

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION J - LOCAL SYSTEM IMPROVEMENT CHARGE (Continued)**

RULE

1-J-3 CREDITS: (Continued)

- e. The value of water systems water mains transferred to the District by other water purveyors at the time the District assumes the operation, maintenance, and water service responsibilities of the water purveyor as determined to be applicable as a frontage credit for the frontage previously served or that could have been served, by the water purveyor.

1-J-3e Added 4/61, Rev. 8/66, 6/13/78 - Sch. 53, 9/4/84-Sch. 73, 11/6/84-Sch. 74, Last Para deleted 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION K - WATER SHORTAGES**

1-K-1 WATER SHORTAGES: If the Engineer determines that over consumption of water, loss of pressure in a system, breakdown, drought conditions or any similar occurrence, requires emergency restrictions upon the use of water from any system, he shall order such restrictions.

Such order may require the customer(s) to restrict the use of water. The use of water for particular purposes may be limited to specified days or hours of a day or altogether prohibited, except that the use of water for drinking, cooking, and sanitary purposes shall not be prohibited, although consideration thereof may be still required for the water used for the latter purposes.

Any such order shall be communicated by the Engineer, either in writing or orally to water consumers served by the affected system. Water supply to any premises where use of water is being made in violation of an order of the Engineer may be shut off.

When the Engineer determines that the emergency no longer exists, he shall issue an order relieving the restrictions of prohibitions previously ordered under this Section. Such order shall be communicated to affected water consumers in the same manner in which the order instituting the restrictions or prohibitions was communicated.

See Part 5 for Water Conservation.

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION L - CONSTRUCTION WORK BY DAY LABOR**

1-L-1 WORK BY DISTRICT FORCES: The Board, pursuant to Section 20606 of the Public Contracting Code of the State of California, hereby finds that any item of work of constructing, repairing, improving, renewing, or extending district facilities estimated to cost less than \$178,583.21 per installation may be performed by District forces without letting contracts to the lowest bidder if the District Engineer determines that the work can be done more economically by District forces.

To account for the effects of inflation, this limit will be adjusted on January 1 of every year by the Construction Cost Index (CCI) for the Los Angeles Region as reported in the Engineering News Record and will be posted on the Districts' website.

1-L-2 PERFORMANCE OF WORK - PURCHASE OF MATERIALS: The BOARD authorizes the performance of any of the work described in Rule 1-L-1 by personnel of the District and authorizes the purchase of the materials necessary therefore, and the total cost for labor and materials estimated to be less than \$178,583.21 for any separate installation.

To account for the effects of inflation, this limit will be adjusted on January 1 of every year by the Construction Cost Index (CCI) for the Los Angeles Region as reported in the Engineering News Record and will be posted on the Districts' website.

1-L-3 PURCHASING AGENT CONSTRUCTION CONTRACTS: The Purchasing Agent for the Districts may receive competitive public bids on, and award purchase orders on projects involving construction of water system facilities up to a limit of \$25,000, including a contractor furnishing needed labor and materials to complete the project. This rule is not intended to restrict the Purchasing Agent from purchasing materials only for the Districts without limitation as to dollar amount.

1-L-1 Rev. 5/59, 10/68. 1/09, 1/11, 1/12, 1/13, 2/14, 3/15, 1/16, 1/17, 1/18, 3/19, 2/20, 6/21, 1/22, 1/23, 1/24, 1/25, 1/26

1-L-2 Rev. 5/59, 10/68, 1/09, 1/11, 1/12, 1/13, 2/14, 3/15, 1/16, 1/17, 1/18, 3/19, 2/20, 6/21, 1/22, 1/23, 1/24, 1/25, 1/26

1-L-3 Added 10/68, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION M - SURPLUS WATER**

- 1-M-1 SURPLUS WATER: The District may sell surplus water to any person, firm, public, or private corporation, or public agency, or other consumer outside the District when the Engineer so recommends and the Board of Supervisors find that the District has a surplus of water above which is required by the consumers within the District. Charges for the surplus water shall be by separate rule for each District which provides such service or may be determined by the District. See also RULE 2-B-8.

1-M-1 Added 11/59, Rev. 4/22/75-Eff. 5/22/75, Rule title Added 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION N - WATERWORKS DISTRICT JOINT WORKING CAPITAL FUND**

1-N-1 JOINT POWERS ARRANGEMENT: Pursuant to Section 55333 of the County Waterworks District Law of the State of California, the Districts may adopt a Joint Powers Agreement or the establishment of a Waterworks Districts Joint Fund for the purposes of joint district undertakings, ownership, purchases, construction, acquisition, and such other joint doings as may be provided in said agreement.

The Joint Fund may sell to developers and others, for use in the District, stock materials such as water meters. Such sales shall be at the same stock price as that which the Joint Fund would sell materials to a District.

1-N-1 Added 5/62, Rev. 4/22/75-Eff. 5/22/75

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION O - SALE OR EXCHANGE OF WATER**

- 1-O-1 SALE OR EXCHANGE OF WATER- ONE DISTRICT TO ANOTHER DISTRICT OR BETWEEN DISTRICTS: One or more County Waterworks Districts shall sell or exchange water to or with other County Waterworks Districts. Selling of water shall be at applicable rates of the selling District and exchanges of water may be at the lowest rate block of the respective District without regard for the number of billing units.
- 1-O-2 WATER RIGHTS OF SELLER OR EXCHANGER DISTRICTS: Sale to or exchange with another District of water shall not reduce or change the water rights of the seller or exchanger District.
- 1-O-4 MUTUAL AID BETWEEN WATER PURVEYORS: At the option of the District, metered interconnections may be installed or constructed with adjacent water purveyors that are either within or outside of the District for mutual aid involving the exchange of water on a temporary basis; said water shall be sold, or purchased (as the case may be) at the prevailing rates.

Water Supply Charges (Capital Improvement and Local System Improvement Charges et al.) shall not be applicable to Mutual Aid interconnections.

- 1-O-1 Added 8/63, Rev. 8/69, Rev. 7/7/94  
1-O-2 Added 8/63  
1-O-3 Added 8/63, Deleted 8/69  
1-O-4 Added 4/66, Rev. 7/15/93, Para 3 Deleted 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION P - JOINT SUPPLY SERVICE CONNECTIONS OR WATER SYSTEM FACILITIES AGREEMENT**

- 1-P-1 JOINT WATER SUPPLY SERVICE CONNECTIONS OR WATER SYSTEM FACILITIES: Two or more Districts may jointly construct supply service connections or other water system facilities or may singularly or jointly enter into agreements with other types of water purveyors, which may be either within or outside of a District, for said purposes.

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION Q - TIME PAYMENT FOR WATER SERVICE BILLINGS**

1-Q-1c TIME PAYMENT FOR WATER SERVICE BILLINGS: Except as limited by the following paragraph, the District shall allow a residential customer to receive a payment plan to pay a bill beyond the final due date to avoid shutoff. The District will determine which type of payment plan (extension or "Payment Agreement") the customer will receive to demonstrate financial hardship to receive a payment plan. Upon written commitment by the customer, the District may allow a customer to pay the overdue amount within a period of three (3) to twelve (12) months as determined by the District and to pay in addition the regular service billings during that time period in a timely manner. This written commitment shall be known as a "Payment Agreement" and must be signed by the customer. A minimum of 20% of the total amount must be received with the signed Payment Agreement in order to formalize the agreement. Should the customer not keep the payment schedule set forth by the District in the Payment Agreement, the District shall post a final notice of intent to disconnect service no less than five (5) business days prior to disconnection. Thereafter, the customer must make full payment of all outstanding amounts before water service will be restored.

Payment plans will not be allowed for any customer who has defaulted on a previous payment plan during the previous twelve (12) months. The District will allow an additional Payment Agreement if all of the following conditions are met: (1) the customer or a tenant submits the certification of a licensed primary care provider that discontinuation of water service will be life threatening or pose a serious threat to the health and safety of a resident of the service address; (2) the customer demonstrates that he or she is financially unable to pay for water service during the normal billing cycle by submitting a Declaration of Household Income (PW 92-0061) form; and (3) the customer is willing to enter into a payment plan, including an extension or payment agreement with respect to the delinquent charges.

Time payment arrangements can be made only on accounts with a billing status of "ACTIVE".

The District reserves the right to determine and establish the details on all "Payment Agreements".

1-Q-1a Added 10/68, Deleted 7/15/93  
1-Q-1b Added 10/68, Para. 2 - Added 2/1/77-Sch. 41R, Deleted 7/15/93  
1-Q-1c Added 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Rev. 7/15/93, Para 2, 3, 4 Added 7/15/93, Rev. 8/21, Rev. 6/26

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION Q - TIME PAYMENT FOR WATER SERVICE BILLINGS**

- 1-Q-1d DISCONTINUANCE OF RESIDENTIAL WATER SERVICE. The Assistant Deputy Director of the Waterworks Division may adopt and amend a written administrative policy on discontinuation of residential water service for nonpayment. Such policy shall be available on the District website in the languages required by law. Such policy may include, but may not be limited to, supplementary provisions concerning billing procedures, discontinuation of service, notification procedures, restoration of service, procedures to contest or appeal a bill, extensions, payment agreements, or other payment plans, protections available to qualified low-income customers, procedures for becoming a customer of the District under specified circumstances, and related matters. To the extent a policy adopted pursuant to this section conflicts with any provisions of these Rules, the policy shall control.

**PART 1 - GENERAL CONDITIONS RULES (Continued)**  
**SECTION R - FIRE PROTECTION AUTHORITY REQUIREMENT**

- 1-R-1      ADDITIONAL FIRE HYDRANTS ON EXISTING MAINS: Where the local fire protection authority has made a requirement precedent to their approving issuance of a building permit for construction on a premises that additional public fire hydrant(s) are to be installed and where the public fire hydrants that exist on the District main(s) in the vicinity of premises were installed in satisfaction of prior requirements of the fire protection authority, at its option the District may charge the applicant the cost of the additional fire hydrant(s), or require that the applicant install the hydrant at his direct expense, subject to credits as defined elsewhere in these Rules and Regulations.

1-R-1      Added 10/68, Rev. 8/82, Rev. 7/15/93  
1-R-2      Added 4/22/75-Eff. 5/22/75, Deleted 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION S - CHARGES QUOTED BY DISTRICT TO APPLICANT**

1-S-1a EFFECTIVE PERIOD OF QUOTATION OF CHARGES: All charges quoted by the District to an applicant for water service or to a customer are effective for thirty (30) consecutive calendar days after the date of the letter, application, or invoice containing the charges is rendered. All quotations not paid within the thirty-day period become subject to revision thereafter except as described below.

All quotations of charges are made on the basis the subdivider, applicant, developer, or customer provides to the District, in a timely manner, any required information or material needed by the District to provide the planned service.

Should the required information or material not be so provided, the District reserves the right to require the payment of any additional charges necessitated by the delay caused by the applicant, developer, customer, or subdivider.

1-S-1b EFFECTIVE DATE OF AMENDMENTS OF RULES AND REGULATIONS: Unless the Board, in adopting amendments to these Rules and Regulations, establishes an effective date for the amendments, all the amendments, except those to Rules in Part 2, shall become effective thirty (30) days after the date of adoption. Amendments to Rules of Part 2 shall become effective immediately after the date of adoption. Any charges quoted pursuant to Rules of Part 3 to applicants for water service which are within the thirty-day holding period will not be affected by amendments until the thirty-day quotation period ends, as provided for in Rule 1-S-1a.

1-S-1c REFUND OF UNUSED CHARGES: Should the applicant request the District to stop work on a project for which the applicant has paid the District's charges such that there are unexpended funds and the applicant submits a written request to the District for refund of any unexpended charges paid by the applicant to the District, the District may refund the money on the following schedule:

1-S-1a Added 10/68, Rev. 6/13/78-Sch. 53, Para. 2 & 3 Added 6/13/78-Sch. 53  
1-S-1b Added 10/68, Rev. 4/22/75-Eff. 5/22/75, 6/13/78-Sch. 53, Rev. 7/15/93, Rev. 6/26  
1-S-1c Added 4/22/75-Eff. 5/22/75

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION S - CHARGES QUOTED BY DISTRICT TO APPLICANT (Continued)**

1-S-1c REFUND OF UNUSED CHARGES: (Continued)

Notice to stop work and the request for the refund were received by the District:

1. Within thirty (30) days after the payment was made to the District, the refund may be made of up to 90% of the unexpended portion.
2. Within the period of thirty-one (31) to sixty (60) days after the payment was made to the District, the refund may be made of up to 75% of the unexpended portion.
3. Within the period of sixty-one (61) to one hundred twenty (120) days after the payment was made to the District, the refund may be made of up to 50% of the unexpended portion.
4. Within the period of one hundred twenty-one (121) to three hundred sixty-five (365) days after the payment was made to the District, the refund may be made of up to 25% of the unexpended portion.
5. No requests for refunds received more than three hundred sixty-five (365) days after the payment was made to the District will be processed.

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION T - SEVERABILITY**

1-T-1 SEVERABILITY: If any rule, subrule, part, subpart, section, subsection, sentence, clause, or phrase in these Rules and Regulations or the application thereof to any person or circumstance is for any reason held invalid, the validity of the remainder of these Rules and Regulations or the application of such provision to other persons or circumstances shall not be affected thereby. The Board of Supervisors of the County of Los Angeles as the governing body of each District hereby declares that it would have adopted these Rules and Regulations and each rule, subrule, part, subpart, section, subsection, sentence, clause or phrase thereof, irrespective of the fact that one or more rules, subrules, parts, subparts, sections, subsections, sentences, clauses or phrases or the application thereof to any person or circumstance may be held to be invalid.

1-T-1 Added 2/1/77-Sch. 41R

1-U-1 Added 5/31/77-Sch. 52, Deleted 6/13/78

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION V - INSPECTION OF PRIVATE CONTRACT WORK**

1-V-1 INSPECTION OF PRIVATE CONTRACT WORK: All construction work done by private contract by an applicant, developer, or subdivider shall be inspected by the District during the construction to be considered for acceptance by the District.

The inspection of this work will be done by the District at cost, to be paid by the applicant, developer, or subdivider.

The District requires that the applicant pay the inspection costs in full to the District prior to the start of any construction work.

The inspection charge shall be based on an engineering estimate of costs prepared by the District.

1-V-2 TEMPORARY AND PERMANENT WATER SERVICE: Any water service rendered to a premises prior to full payment of all District charges, satisfaction of District requirements, and completion of any required private contract work by an applicant, developer, or subdivider is subject to discontinuance. The District will provide permanent water service to a premises upon all District charges having been paid, all requirements of the District having been complied with, and any private contract work having been completed and accepted by the District, including the obtaining of any needed easements in favor of the District by the applicant, developer, or subdivider.

Should the water system improvements required of the applicant, developer, or owner by the District not be completed and in service by the time occupancy is to be taken of the premises, the District may initiate water service termination proceedings similar to that described in Rule 1-H-26g including requiring payment of the reconnection restoration charge given in that Rule.

1-V-1 Added 6/13/78-Sch. 53, Para 1 & 2 Rev., Para 4 & 5 Deleted and another Para 4 Added 7/15/93

1-V-2 Added 6/13/78-Sch. 53, Rev. 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, Rev. 7/15/93

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION W - RETURNED CHECKS OR DISPUTED PAYMENTS**

1-W-1a **RETURNED CHECKS:** When payment by check is made to the District for water service or other services rendered or to be rendered and the check is returned from the bank to the District uncashed because of lack of funds in the account of the payer or other reasons, there will be a charge for the check, so returned, to be determined by the District. The minimum charge will be as given in Rule 3-A-28. Should the customer provide satisfactory evidence that the returned check was the result of identity theft or fraudulent activity, the District may waive the charge.

Should the District receive a returned check, the District may initiate water service termination proceedings similar to that described in Rule 1-H-26g including requiring payment of the reconnection restoration charge as given in Rule 3-A-29.

Pursuant to Section 1719 of the State of California Civil Code the District may in addition to all other charges and after the payer has been given written notice by certified mail and given 30 days thereafter in which to repay the return check, add a damage charge of treble the amount owing, but no case less than one hundred dollars (\$100) and in no case more than five hundred dollars (\$500).

1-W-1b **DISPUTED PAYMENTS:** When payment by payment cards is made to the District for water service or other services rendered or to be rendered and the card payment is disputed by the card carrier to the District, the District will require a payment be made to settle the disputed amount. The District may initiate water service termination proceedings similar to that described in Rule 1-H-26g including requiring payment of the reconnection restoration charge as given in Rule 3-A-29.

1-W-1a Added 6/13/78-Sch. 53, Rev. 8/38/82-Sch. 67A, 8/2/83-Sch. 68, 8/23/83-Sch. 69, 9/6/83-Sch. 70, 9/4/84-Sch. 73, 11/6/84-Sch. 74, 8/13/85-Sch. 75 & 76, 11/26/85-Sch. 77, Rev. 8/21, Rev. 6/26  
1-W-1b Added 6/26

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**

**SECTION X - PROCEEDINGS (SEE RULE 2-A-16)**

1-X-1 PROCEEDINGS FOR IMPROVEMENT DISTRICTS IN LOS ANGELES COUNTY WATERWORKS DISTRICTS NO. 29, MALIBU, FOR REPLACEMENT AND IMPROVEMENT OF WATER SYSTEM FACILITIES IN CONJUNCTION WITH FACILITIES CONSTRUCTION SURCHARGE PROGRAM: The District may, in conjunction with proceedings carried out by the County of Los Angeles under the Improvement Act of 1911 (State of California Streets and Highways Code-Division 7) or the Municipal Improvement Act of 1913 (Streets and Highways Code-Division 12), require the use of the following assessment procedures as a condition of use of Facilities Construction Surcharge revenues as a part of an improvement project.

- a. The Waterworks District may elect to contribute general revenues or monies collected under the Facilities Construction Surcharge program to the improvement project. The contribution from the Surcharge Fund is not to exceed the surcharge collections in the improvement project area since the surcharge program began through the time when the area may become exempt from the surcharge program pursuant to c hereof. The contribution is to be made toward the total project cost and not toward individual parcel assessments.
- b. The improvement project is to be deemed to be subject to these procedures for assessment, contribution, and exemption when the project is planned and constructed to resolve the water service capacity needs of the developed area of the project area to meet present day standards for domestic and fire protection needs.
- c. Upon completion of the improvement project, the project area is to thereafter be exempt from the Facilities Construction Surcharge program.

**PART 1 - GENERAL CONDITIONS AND RULES (Continued)**  
**SECTION Y-WATER USE ACTIVITY PROHIBITIONS**

- 1-Y-1 THE STATE OF CALIFORNIA MANDATED WATER-USE ACTIVITY PROHIBITIONS FOR THE LOS ANGELES COUNTY WATERWORKS DISTRICTS AND THE MARINA DEL REY WATER SYSTEM.
- a. The application of potable water to outdoor landscapes in a manner that causes runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures.
  - b. The use of a hose that dispenses potable water to wash a motor vehicle, except where the hose is fitted with a shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use.
  - c. The application of potable water to driveways and sidewalks.
  - d. The use of potable water in a fountain or other decorative water feature, except where the water is part of a recirculating system.
  - e. The application of potable water to outdoor landscapes during and within 48 hours after measurable rainfall.
  - f. The serving of drinking water other than upon request in eating or drinking establishments, including but not limited to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased.
  - g. The irrigation with potable water of ornamental turf on public street medians.
  - h. The irrigation with potable water of landscapes outside of newly constructed homes and buildings in a manner inconsistent with regulations or other requirements established by the California Building Standards Commission and the Department of Housing and Community Development.
  - i. To promote water conservation, operators of hotels and motels shall provide guests with the option of choosing not to have towels and linens laundered daily. The hotel or motel shall prominently display notice of this option in each guestroom using clear and easily understood language.

1-Y-1 Added 6/16