

LOS ANGELES COUNTY PUBLIC WORKS

**Belvedere Garbage Disposal District
for the Community of East Los Angeles**

**New Waste Hauler Coming Soon
FREQUENTLY ASKED QUESTIONS**

Bidding Process

Q: Why is there a need for a new waste-hauling contract?

The waste hauling contract that provides trash and recycling collection services to the community of East Los Angeles will expire in October 2024. To ensure a fair process and provide the best rates and services, a competitive bid solicitation process was conducted by the County to select a waste hauler to provide services to your community. Valley Vista Services, Inc., will be the new waste hauler and is expected to begin services in November 2024.

Q: How was the waste hauler selected?

The County utilized a competitive bidding process to select the waste hauler. Invitations were sent to all permitted waste haulers to submit bids. The bidder with the lowest price was recommended to be awarded the contract.

Q: Are we allowed to select a different waste hauler?

No, the waste hauling contract is an exclusive contract. Valley Vista Services, Inc., is the exclusive hauler authorized to provide residential and commercial trash collection services to the community of East Los Angeles. Waste haulers can offer more competitive pricing when they have a set number of customers, as it guarantees consistent quantities.

Q: What do I do if I am not using the current Garbage Disposal District waste hauler, Republic Services, for waste and recycling services?

Prior to November 2024, contact Valley Vista Services, Inc., at (800) 442-6454 to set up service. We recommend discontinuing any extra waste and recycling services from other waste haulers to prevent duplicate service charges.

Q: How can we view the documents relating to the solicitation process?

Documents associated with this solicitation may be requested through the Public Records Request process by contacting Mr. Tommy Lau at (626) 458-7114 or dpwprrs@pw.lacounty.gov.

Plastic Trash Carts and Metal Dumpsters

Q: Are we getting new carts/dumpsters?

Valley Vista Services will coordinate with the current waste hauler, Republic Services, to replace carts and dumpsters that belong to Republic Services. This process is expected to last from September to November.

Q: Are we getting the same number and same-sized carts?

Customers with basic service will receive the same number and size carts (one 96-gallon trash, one 96-gallon recyclable, and one 96-gallon organic/green waste).

Customers with carts smaller than 96-gallon will initially receive a 96-gallon cart replacement for smoother transition; however, customers may contact Valley Vista Services after November 1st to exchange for a smaller size at no cost.

Under the new contract, additional carts beyond basic service are available for a fee. For example, customers who currently have 6 carts (two trash, two recyclables, and two organic/green waste) will have to pay an extra monthly fee for each of the additional trash, recyclables, and green waste carts if they choose to keep that service level.

The costs for additional carts will be \$21.19 a month for a second black cart, \$6.45 a month for a second green cart and \$3.45 a month for a second blue cart.

If you choose to reduce the number of additional carts you have, please contact Valley Vista Services, Inc., at (800) 442-6454 prior to November 2024 to make changes to your service level and they will come to pick up any extra carts that you don't want to avoid being charged for these extra services.

Q: Why is there an extra monthly fee for additional trash, recyclables, and organic/green waste carts?

Price increases in the solid waste industry over the last few years have been driven by changes stemming from new regulations and market conditions. The cost to process green waste has increased by over 400 percent since the previous contract was executed in 2014.

Setting the basic service level to three carts keeps rates down. This empowers residents to manage their expenses by evaluating whether they still need the same number and size of carts, with the option to lower their costs by reducing the number of additional carts. Reducing the amount of waste generated is a good way to eliminate the need for additional carts. Visit CleanLA.com or call (888) CLEAN LA for resources on how to compost organic waste and reduce waste generation at home.

Q: Is there an option to downsize to smaller-sized carts?

Yes, 32-gallon and 64-gallon carts are available upon request; however, there is no discount for using a smaller-size cart. For each cart type, you can request any combination of carts totaling up to 96 gallons at no additional charge. For example, you can have one 32-gallon plus one 64-gallon cart in place of the one 96-gallon cart.

Other

Q: When will I be provided with more information about the new waste hauling services?

Virtual and in-person meetings will be held in summer and fall of 2024. You will also be mailed a welcome packet and other detailed information about the new services by late summer.